

# Encrypted Chat Apps Doubling as Illegal Marketplaces

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nortonlifelock.com/blogs/research-group/chat-apps-illegal-marketplaces



## Encrypted chat apps are gaining popularity worldwide due to their central premise of not sending user data to tech giants.

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Some popular examples include WhatsApp, Telegram and Signal. These apps have also been adopted by businesses to securely communicate directly to their users. Additionally, these apps have been instrumental to subverting authoritarian regimes. For example, Telegram has been used by pro-democracy dissidents to organize protests in [Hong Kong](#), and communicate amongst themselves in [Russia](#), [Belarus](#), [Thailand](#), and [Iran](#).

However, we've found that encrypted chat apps are also being used by criminals to sell illegal goods. Because content moderation is, by design, nearly impossible on these apps[1], they allow for an easy vector for dealers of illicit goods to communicate directly to customers without fear of law enforcement involvement. One example of this is Telegram, which provides especially strong anonymity protections, which are useful for dissidents, but can also be leveraged by criminals attempting to obscure their identities.

In our analysis, we found a wide variety of illegal goods are being sold on Telegram, including people's personally identifiable information (PII), likely stolen gift cards, fake documents, pirated software, and tools to facilitate cybercrime such as distributed denial-of-

service (DDoS) infrastructure. In recent months, we have also found several accounts dedicated to selling “COVID-19 vaccines,” targeting users in a variety of countries including the United States, China, India, Malaysia, and Russia.

Cybercriminals sell illegal goods for a variety of reasons. Sometimes, the goods are fake or counterfeit, leading to easy profits. In other cases, cybercriminals are trying to launder credit cards, or stolen gift cards, into money they can use.

## **Counterfeit Goods**

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Counterfeit goods are a popular product on Telegram. We found many accounts and groups dedicated to selling a wide variety of counterfeit goods, including luxury watches and purses, designer clothes, and high-end electronics. For example, you can find a counterfeit Rolex for as little as \$69 USD.



Rep Bargains - Replica 1:1



110 👁 Rep Bargains, 14:48



Rep Bargains - Replica 1:1

👉 New Moncler Jackets 👉  
USD \$265 (195£)

Item: Brand new in box 📦 receipt 🧾.

Worldwide Shipping with:  
EMS 12-15 days USD\$15



\* 1:1 Replica Monclers

🇺🇸 All photos/video shown are EXACT photos of what we sell

112 👁 Rep Bargains, 14:48



🏆 **Biggest world replica watch channel** 🕒🕒🕒🕒

Explore our ROLEX collection and shop now 🎉🎉🎉



530 👁 11:12

👉 [Check the Catalog Here](#)

☎ [Contact Us](#)



Luxury Replicas (DHGate)



👉 Sweatshirt "GUCCI"

👉 Order: <https://fas.st/wYN8K>

#sweatshirt #gucci

131 👁 08:25

📶 Koodo 📶

2:59 PM

🔒 ↙ 16% 🔋

⏪ Back



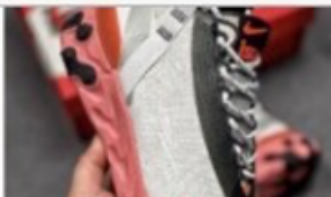
【高仿鞋莆田鞋官方】顶级...

1,126 subscribers



Pinned Message

没有洗脑文案、微信：dk239239、买鞋看鞋...





### 911更新 ✈

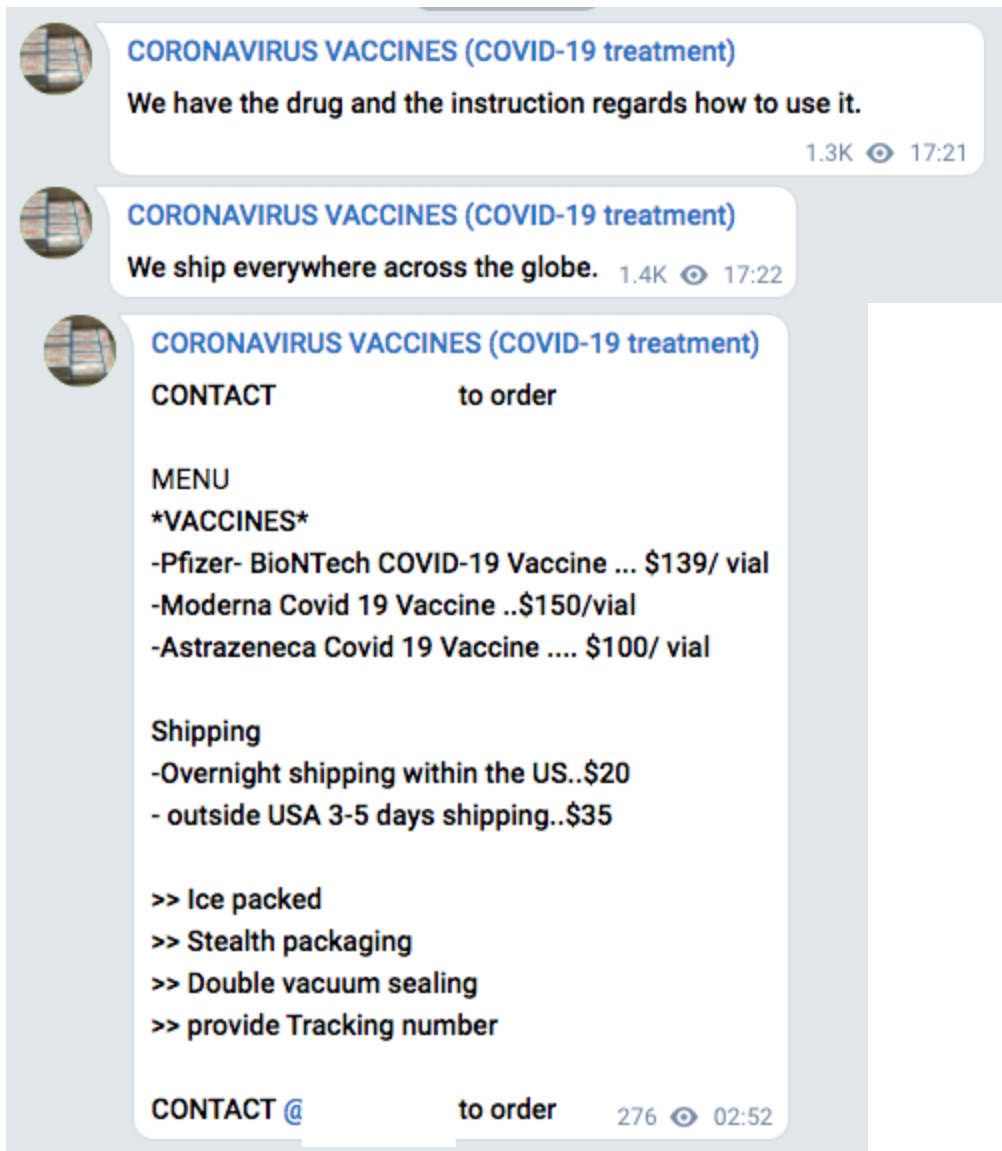
677 买鞋看鞋请加微信 莆田东辉鞋业, 8:08 AM

September 13

Join

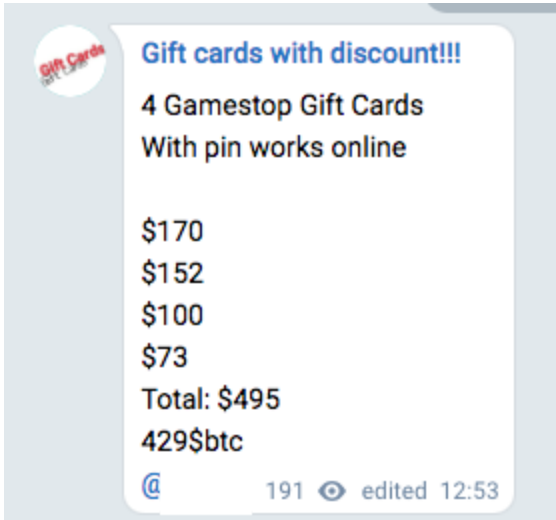
Discuss

In recent months, with people anxious to receive a COVID-19 vaccine, criminals have attempted to take advantage of this stress by selling what they claim are COVID-19 vaccines.



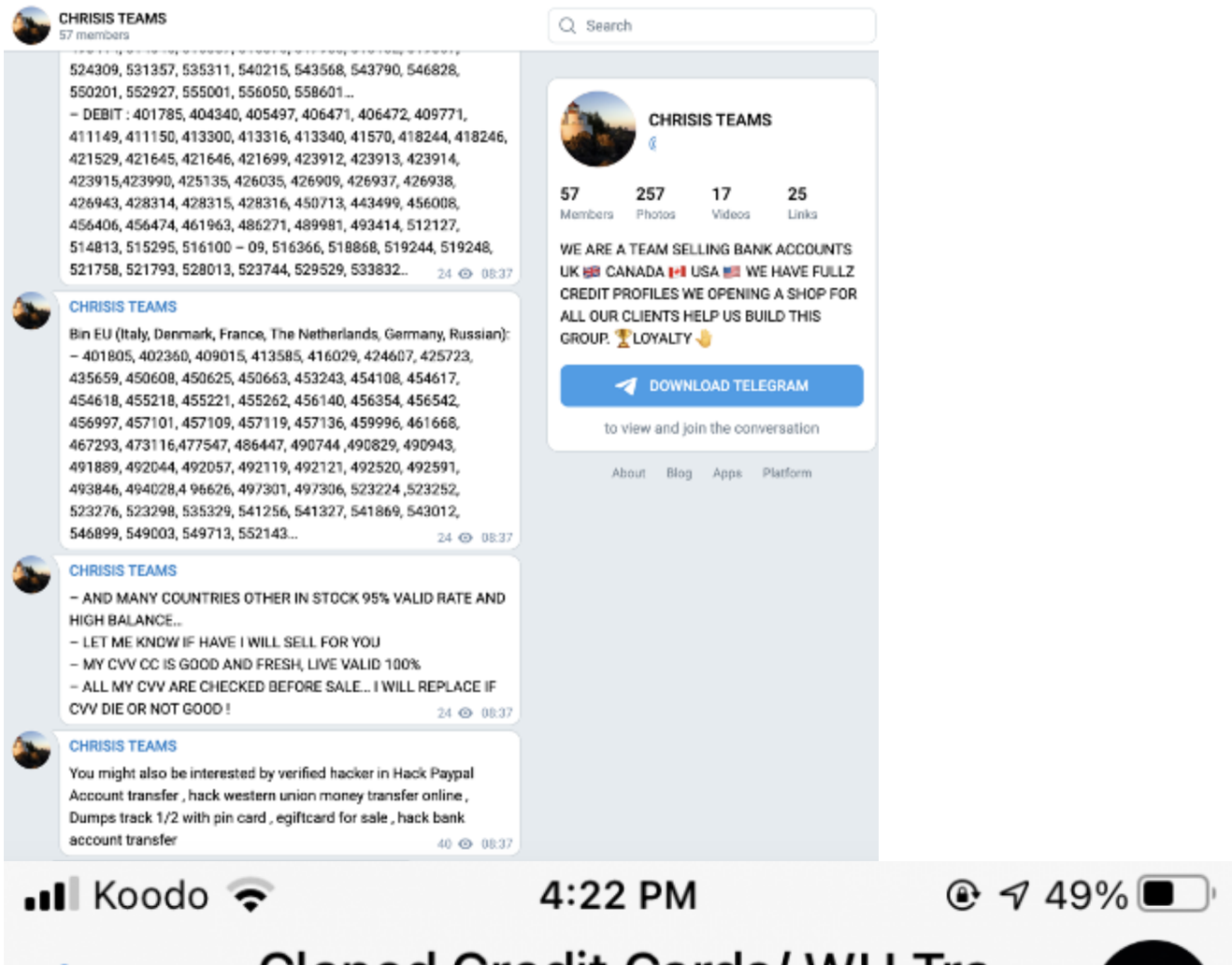
## Gift Cards

Cybercriminals often launder ill-gotten gains such as stolen credit cards through the purchase and sale of gift cards. Other times, the gift cards are stolen directly through either a password leak or via vulnerabilities in the gift card provider's website. Those gift cards are then sold at heavily discounted prices.

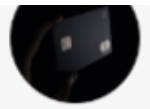


## Fake Documents and Personal Information

Another popular genre of illicit goods on Telegram are fake documents and personal information. Fueled by major data breaches such as the one at Experian, data brokers have amassed a shocking amount of personal information including social security numbers, addresses, phone number, bank account numbers, and more.







Pinned Message



Available Services:   Western Uni...



Cloned Credit Cards/ WU Transfer



Available Services:



Western Union Transfer all over the world



Cloned credit cards- worldwide shipping

Servicios disponibles:

Western Union Transfer en todo el mundo

Clonar tarjetas de crédito - envío mundial

👁 2.1K 5:49 PM



Today

Cloned Credit Cards/ WU Transfer

Special discounts on cards if you

Special discounts on cards, if you order within the next 5-7 hours, pm me @ [username] for more details



Join

Phantom Hacks 1.46K members

Search

Phantom Hacks  
Xperian Full DataBase Leak - Download  
Link: <http://bit.ly/657ELXFDBL>  
Share And Support Us 666 Akk3657TM 09:34

Phantom Hacks  
Hello 609 Tech Ads Post, 22:25

March 12

Phantom Hacks  
NewSeaSims.com Leaked DataBase - 130k  
Link: <http://bit.ly/657ELNSSDBL>  
Share And Support Us 584 Akk3657TM 13:13

March 13

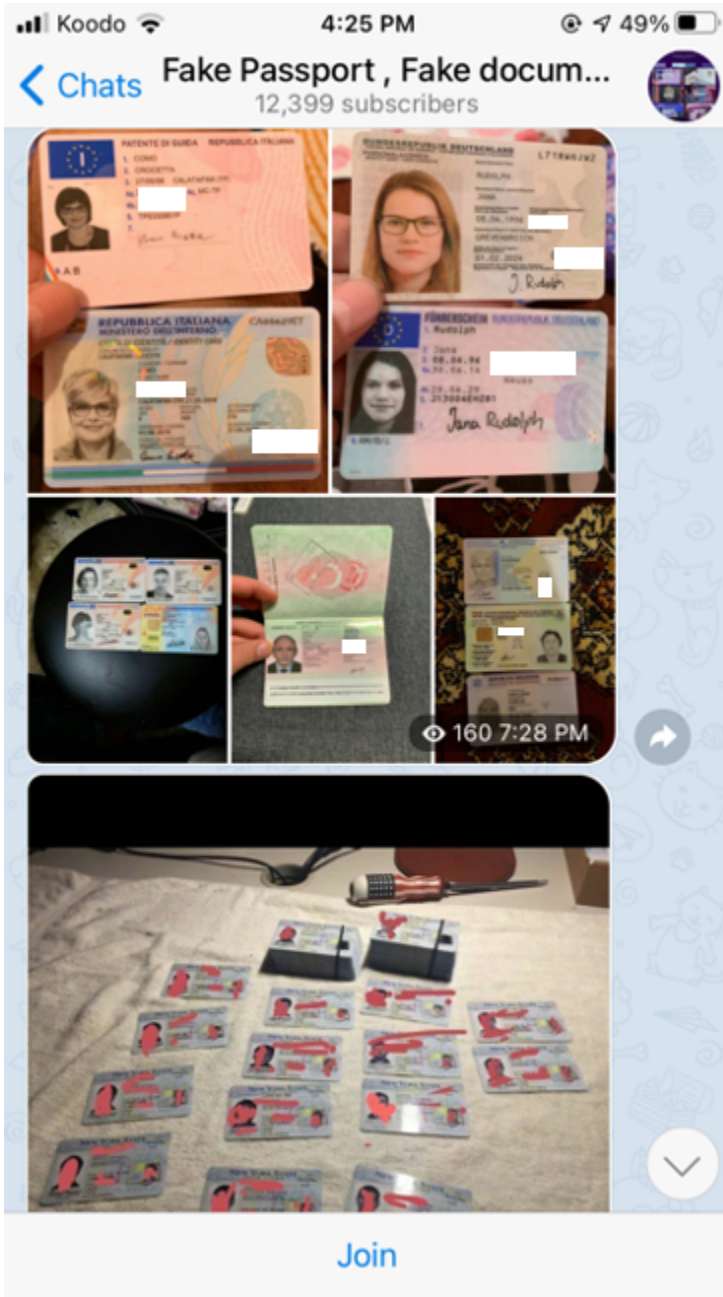
Phantom Hacks  
IPCA LOGO ANDCHAN...

Phantom Hacks  
1.46K Members 2.84K Photos 77 Videos 594 Files

We are legit  
premium apk. Exe.  
HMA keys  
and premium Netflix  
premium spotify  
express vpn keys  
For more join now  
#carding stuffs  
#techfacts #hackers news  
Lots more join now  
Tech knowledge  
Admin

DOWNLOAD TELEGRAM

to view and join the conversation



Some accounts even strategically market their items for sale to coincide with newsworthy events. We found a vendor offering hacked GameStop accounts around the time of that GameStop stock's growth drew worldwide attention.

BruteForce



#DataBase

Website: [GameStop.com](https://www.gamestop.com) Full DataBase {a Online Game Store Website}

⚠ Open With Em Editor ( [Download Em Editor](#) )

📄 Download From link : ( [Download](#) )

📄 Download From Telegram : ( [Download](#) )

⚙ Type: Email:Pass (Dehashed)

📄 Number: 7/500/000 (7.5 M)

📅 Dump date: Null

🌐 Loc: Global

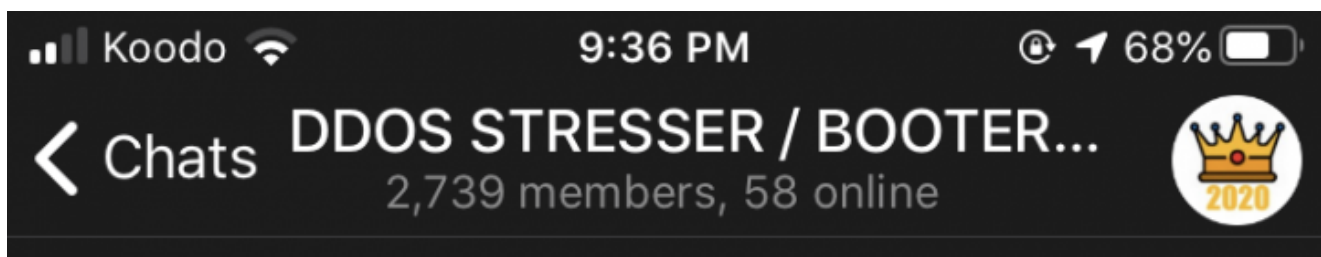
✅ Use For Combo

👤 @  
ID Channel: [@](#)

17.7K 👁 Hosein, 09:34

## Tools to Facilitate Cyber-Crime

Interestingly, we observed that cybercriminals are also selling a variety of tools and services, including rental of DDoS infrastructure. We also found accounts marketing cheats for a variety of games, and services marketing themselves for users in India, Europe, Russia, the Arab world, and North America.



Pinned Message

Selling powerful botnet - Up to 1 Tbps. Avera...



MSCTF32

oof 5:52 PM

Jeff Spender

Owner

**Selling powerful botnet - Up to 1 Tbps.**

Average power: 400-600 Gbps SYN - 600-800 Gbps UDP

**Has downed:** Cloudflare, DDoS-Guard and many others.

This is an unique opportunity and i dont know how long it will last. take it while available. Can sell botnet access or attacks.

Contact: @ [redacted]

edited 5:52 PM



MSCTF32

8k 5:52 PM



# Join



BruteForce

9 Feb, 00:13 (30 days ago)



Forwarded from:

## Rdp For Crack (Warez)

Loc : USA

DATACENTER : Google Cloud

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Ram : 2

Core : 2

1 NL = PPS : +100 Price : 8\$

-----

Ram : 4

Core : 2

1 NL = PPS : +100 Price : 11\$

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Ram : 16

Core : 2

3 NL = PPS : +150 Price : 15\$

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Ram : 16

Core : 4

5 NL = PPS : +150 Price : 25\$

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Ram : 32

Core : 8

5 NL = PPS : +250 Price : 35\$

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And other plans

(30 day Warranty)

Delivery is 24 hours

ID : @



## Summary

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Scammers, fraudsters and hucksters of illegal goods are usually ahead of the curve on the latest technologies to provide a good experience for their customers. Therefore, we often see these actors as early adopters of popular technologies (cybercriminals were also among the first to adopt cryptocurrencies such as BitCoin and Ethereum, which are now widely used by the general public for entirely legal purposes). This case is no different, and our research suggests that in the future, legitimate merchants may also adopt messaging apps and the peer-to-peer selling model they allow, similar to Telegram's.

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## About the Author

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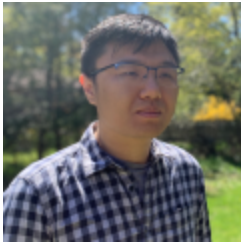
**Daniel Kats**

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**Senior Principal Researcher**

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Daniel earned his Masters at the University of Toronto Systems & Networking Group. His research involves building machine learning systems for security, and the subtle impact of those systems on the people who use them.



## About the Author

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### David Zhuang

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#### Software Engineer

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David is a software engineer in Toronto working at NortonLifelock. He has eight years of experience with web development, DevOps with strong interest in security. In his spare time, David enjoys reading and translating.