

The case of the missing ordinal 380

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Raymond Chen

A customer reported that some of their clients were getting an error message when running their program:

```
contoso.exe – Ordinal Not Found
```

```
The ordinal 380 could not be located in the dynamic link library C:\Program  
Files\Contoso\Contoso.exe.
```

The first thing to note is that this error message is misleading. It's true that the missing ordinal is 380, but `Contoso.exe` is not the dynamic link library. Rather, it is the module that contains the reference to the missing ordinal. Unfortunately, the error message doesn't tell us the DLL that lacks the desired ordinal 380 export. We'll have to go find it ourselves.

We can use the `LINK /DUMP /IMPORTS` command to find all the functions that `Contoso.exe` imports, and search for a 380.

And there it is:

```
COMCTL32.dll  
    100B76110 Import Address Table  
    100EC5868 Import Name Table  
              0 time date stamp  
              0 Index of first forwarder reference  
  
Ordinal      380
```

And if you look in `comctl32.dll` version 6, you'll find that it's

Okay, so they are trying to link to the function `LoadIconMetric` in `comctl32.dll`, and it's not there.

At this point, you may remember that there are two versions of `comctl32.dll`: Version 5 and version 6. Version 5 is the one you get by default, and to get version 6, you need to specify it in your application manifest.

The evidence suggests therefore that on the affected systems, something is wrong with their application manifest and the system is not processing it properly.

The customer liaison took this information back to the customer. I haven't heard back from them, so I'm hoping they figured out why their manifests aren't working on some systems.