

No good deed goes unpunished, part 2, redux

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I noted some time ago that I have taken to “blaming” Exchange when someone assumes that my reply to a thread on a distribution list implies that I have taken responsibility for resolving their problem. One of my colleagues in another group is in a similar situation with respect to a different product, and he has taken to using the same basic formulation when sending issues back to the distribution list.

One variation he used a while back gave me a chuckle:

| We need a new Exchange server. This one keeps stripping the mailing list.

Raymond Chen

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