

# Scoble's rant on UI defaults

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 [devblogs.microsoft.com/oldnewthing/20031209-00](http://devblogs.microsoft.com/oldnewthing/20031209-00)

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Robert Scoble posted an entry in his Longhorn blog on the subject of what the UI defaults should be. It sure has stirred up a lot of controversy. I may pick at the remarks over the upcoming days, but for now I posted responses to two of the comments he kicked up.

We recently did a survey of users of all abilities. Beginners, intermediates, experts: The number one complaint all of them had about the user interface – 30% of all respondents mentioned this, evenly spread across all categories – was “Too many icons on the desktop.” So it’s not just beginners. Experts also don’t like the clutter. (Yes, I was surprised by the results, too.)

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