

DECEMBER 2022 | CYBER CONFLICT IN THE RUSSIA-UKRAINE WAR

# Russia's Wartime Cyber Operations in Ukraine: Military Impacts, Influences, and Implications

Jon Bateman



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## Cyber Conflict in the Russia-Ukraine War

The war in Ukraine is the largest military conflict of the cyber age and the first to incorporate such significant levels of cyber operations on all sides. Carnegie’s series “Cyber Conflict in the Russia-Ukraine War” represents our first offerings in what will be a long, global effort to understand and learn from the cyber elements of the Ukraine war. We welcome queries from other authors interested in contributing to this endeavor by having us publish their work. If you would like to learn more, please contact Arthur Nelson at [arthur.nelson@ceip.org](mailto:arthur.nelson@ceip.org).

### **Publications in this series:**

- “Evaluating the International Support to Ukrainian Cyber Defense,” Nick Beecroft, November 3, 2022
- “Cyber Operations in Ukraine: Russia’s Unmet Expectations,” Gavin Wilde, December 12, 2022
- “Russia’s Wartime Cyber Operations in Ukraine: Military Impacts, Influences, and Implications,” Jon Bateman, December 15, 2022





## Summary

This paper examines the military effectiveness of Russia’s wartime cyber operations in Ukraine,<sup>1</sup> the reasons why these operations have not had greater strategic impact, and the lessons applicable to other countries’ military cyber efforts. It builds on previous analyses by taking a more systematic and detailed approach that incorporates a wider range of publicly available data.

A major purpose of this paper is to help bridge the divide between cyber-specific and general military analysis of the Russia-Ukraine war. Most analysis of Russian cyber operations in Ukraine has been produced by cyber specialists writing for their own field, with limited integration of non-cyber military sources and concepts. Conversely, leading accounts of the war as a whole include virtually no mention of cyber operations.<sup>2</sup> To begin filling the gap, this paper places Russian cyber operations in Ukraine within the larger frame of Moscow’s military objectives, campaigns, and kinetic activities. Its key points:

- **Russian cyber “fires” (disruptive or destructive attacks) may have contributed modestly to Moscow’s initial invasion, but since then they have inflicted negligible damage on Ukrainian targets.** Traditional jamming gave Russian forces a tactical edge in the battle for Kyiv, and it is plausible—though unconfirmed—that the cyber disruption of Viasat modems further degraded Ukrainian front-line communications. Meanwhile, Russia’s large opening salvo of data deletion attacks may have amplified the general atmosphere of chaos in Ukraine, although the victim organizations reportedly suffered only limited real-world disruptions. But within the first several weeks of the war, Russian cyber fires plummeted in number, impact, and novelty. Cyber fires, although still very high relative to prewar baselines, have barely registered on the grand scale of Moscow’s military ambitions and high-intensity combat operations in Ukraine.

- **Cyber fires have neither added meaningfully to Russia’s kinetic firepower nor performed special functions distinct from those of kinetic weapons.** Rather than serving in a niche role, many Russian cyber fires have targeted the same categories of Ukrainian systems also prosecuted by kinetic weapons, such as communications, electricity, and transportation infrastructure. For almost all these target categories, kinetic fires seem to have caused multiple orders of magnitude more damage. While cyber fires potentially offer unique benefits in certain circumstances, these benefits have not been realized in Russia’s war against Ukraine. Moscow’s military strategists quickly discarded any aim of reducing physical or collateral damage or creating reversible effects in Ukraine, and Russia has gained little deniability or geographic reach from cyber operations. Likewise, Russian cyber fires have not achieved any systemic effects, and they have arguably been less cost-effective—or at least more capacity-constrained—than kinetic fires.
- **Intelligence collection—not fires—has likely been the main focus of Russia’s wartime cyber operations in Ukraine, yet this too has yielded little military benefit.** Although intelligence processes are more difficult for outsiders to assess than fires, Russian artillery seems to rely on non-cyber sources of targeting intelligence (particularly uncrewed aerial vehicles or UAVs), despite earlier claims that Moscow has used malware to geolocate Ukrainian positions. Russian missile forces may have received some cyber-derived intelligence, but in the handful of known plausible cases, this intelligence does not seem to have been valuable for targeting decisions. Even influence operations, long central to Moscow’s cyber doctrine, have received only minimal known support from Russian hackers. More generally, Russia’s ham-fisted overall approach to the war—from its campaign planning to its occupation of seized territory—suggests that key military decisions are not guided by a rigorous all-source intelligence process.
- **While many factors have constrained Moscow’s cyber effectiveness, perhaps the most important are inadequate Russian cyber capacity, weaknesses in Russia’s non-cyber institutions, and exceptional defensive efforts by Ukraine and its partners.** To meaningfully influence a war of this scale, cyber operations must be conducted at a tempo that Russia apparently could sustain for only weeks at most. Moscow worsened its capacity problem by choosing to maintain or even increase its global cyber activity against non-Ukrainian targets, and by not fully leveraging cyber criminals as an auxiliary force against Ukraine. Meanwhile, Russian President Vladimir Putin and his military seem unwilling or unable to plan and wage war in the precise, intelligence-driven manner that is optimal for cyber operations. Ukraine, for its part, has benefited from a resilient digital ecosystem, years of prior cybersecurity investments, and an unprecedented surge of cyber support from the world’s most capable companies and governments. Given the many factors at play, even if several had been reversed it might still not have significantly improved the overall military utility of Russian cyber operations.

- **As the war continues, Russian intelligence collection probably represents the greatest ongoing cyber risk to Ukraine.** Conceivably, Russian hackers might still have larger impact if they can collect high-value intelligence that Moscow then leverages effectively. For example, the hackers might obtain real-time geolocation data that enable the assassination of President Volodymyr Zelenskyy or the timely and accurate targeting of Ukrainian forces, particularly those with high-value Western weapons systems; conduct hack-and-leak operations revealing sensitive war information to the Ukrainian and Western public, such as Ukraine’s combat losses, internal schisms, or military doubts; or collect valuable information about Kyiv’s perceptions and intentions that can aid Moscow at future talks, among other scenarios. Russian cyber fires pose a less serious threat, though such attacks could multiply if Moscow directs more of its overall cyber capability toward Ukraine (at the cost of other objectives) or better leverages cyber criminals.
- **Russia’s war in Ukraine offers lessons for other military cyber commands, but these must be applied to national circumstances and considered alongside a range of relevant case studies.** Russia’s experience suggests that cyber fires can be usefully concentrated in a surprise attack or other major salvo, but they risk fading in relevance during larger, longer wars. Cyber intelligence collection seems to have greater potential than cyber fires to support a variety of wartime military tasks, but this probably depends on having competent analysis and decisionmaking processes and a reasonably precise “way of war.” Militaries with high capability, professionalism, and readiness in both cyber and kinetic disciplines—such as the United States and Israel—have previously leveraged cyber operations to enable strikes on high-value targets. Yet even top-tier militaries seem to have the greatest cyber successes in tightly circumscribed contexts. It is therefore probably misleading to view cyberspace as a “fifth domain” of warfare equivalent in stature to land, sea, air, and space.
- **Militaries that plan for major war should ask whether they can realistically meet the high bar of producing and sustaining cyber fires at meaningful levels.** Meeting this bar may require huge standing cyber forces—perhaps many times larger than what peacetime or “gray zone” conditions require. Alternatively, militaries could develop surge capacity mechanisms (reserve forces, for example), which are challenging to implement and risk cannibalizing domestic cybersecurity. The rapid regeneration of cyber capabilities is another key hurdle. Given limited wartime cyber capacity, militaries may need to experiment with wave tactics: short bursts of intense cyber fires followed by periods of stand-down and regeneration. The more infrequent the waves, the more important it will be to coordinate closely with kinetic fires. If a cyber command is unlikely to scale dramatically and regenerate rapidly, it should perhaps not aspire to conduct sustained wartime fires in major conflict. It might instead prioritize more selective fires in peacetime, gray zone, or prewar conditions, or non-fires activities like cyber defense and intelligence collection.

- **Countries’ investments in cyber intelligence collection should be matched by equally dedicated efforts to hone intelligence analysis, military planning, and strategic decisionmaking.** As cyber capabilities proliferate, countries may find themselves able to collect more information than they can accurately interpret and effectively use in wartime. In such cases, broad institutional reforms—upgrading analytic tradecraft, instilling professionalism, or combating corruption—will often have more value than further technical enhancements of cyber collection. Countries unable to implement those reforms may learn that exquisite military cyber intelligence capabilities aren’t worth the effort to build. Cyber units also need to be fully integrated into all-source intelligence processes that direct them toward information needs which cannot be readily fulfilled by other means. Wartime use cases for cyber intelligence might include tracking high-value targets in real time, validating human intelligence in mission-critical situations, and acquiring very large data caches with durable, multipurpose value.
- **Cyber defenders should use the Ukraine war as a reference point to reexamine and refine prior assumptions about the particular wars they might need to fight.** Their first task is to reconsider the likely ability of prospective enemies to leverage cyber operations in conflict, given Russia’s humbling experience. They should then make specific comparisons and contrasts to their own military situation. For example, China’s cyber forces are probably larger than Russia’s, but they have carried out far fewer cyber fires. Would they execute an even bigger and more effective cyber salvo at the outset of a Taiwan invasion, or bungle the opener due to inexperience? Taiwan is more technologically advanced than Ukraine but its island geography is in some ways more precarious. Would Taiwan’s communications infrastructure prove more or less resilient? The political and commercial stakes for Western tech companies could also be quite different in a China-Taiwan war. Would such firms be equally willing to help, and could they physically do so without overland access?
- **This paper’s tentative insights represent one reasonable interpretation of fragmentary, conflicting, and evolving data.** Analysts remain reliant on reports from the Ukrainian government, allied governments, cybersecurity companies, and journalists to understand Russia’s cyber operations, their effects, and the larger war in Ukraine. Yet those sources have only partial knowledge, and parochial concerns inevitably shape what, when, and how information is shared. Some sources, for example, have produced fewer public reports in recent months than before. The resulting “cyber fog of war” continues to shroud even the most closely watched cyber incidents. A wider fog pervades the war as a whole, which has already undergone several distinct phases in just nine months—often developing in ways that surprise Western analysts (and others). Despite this uncertainty, governments around the world will not wait to incorporate perceived lessons learned into ongoing updates of military cyber strategies, budgets, doctrines, and plans. Analysts should offer the best assessments currently possible while acknowledging information gaps and the need to reassess over time.

# How Militarily Effective Have Russia's Cyber Operations Been in Ukraine?

Since Russia invaded Ukraine on February 24, 2022, most Western commentators have downplayed the role of offensive cyber operations in Moscow's larger war effort. Analysts have called Russian cyber operations sparse, unsophisticated, ill-planned, poorly integrated with activities in other domains, ably defended by Ukraine and its foreign partners, and ultimately inconsequential when compared to the large-scale death and destruction caused by physical weapons.

Experts offer competing explanations for how and why Russian cyber operations in Ukraine have fizzled, but most agree on the core military question: cyber operations have not significantly advanced Moscow's campaign objectives. James Lewis, for example, found that "cyber operations have provided little benefit" to Russia and "failed to advance Russian goals" in the war.<sup>3</sup> Likewise, Nadiya Kostyuk and Aaron Brantly wrote that Russian cyber attacks "did not have any strategic impact on Ukraine's warfighting capabilities" and "do not appear to have impacted the course of the war."<sup>4</sup> The CyberPeace Institute, which maintains a public database of Russia's cyber operations against Ukraine, said these weren't "playing a major role in . . . tactical advances."<sup>5</sup> Even Microsoft—which has described Russia's wartime cyber efforts as voluminous, skillful, militarily innovative, and historically important—has reported only "limited operational impact" on Ukrainian targets.<sup>6</sup> The company concluded that, "at a broader level, so far [Russian cyber] attacks have failed strategically in disabling Ukraine's defenses."

Not everyone shares this perspective. Prominent dissenters include some Western government officials who believe outside analysts have underestimated Russia's wartime cyber efforts against Ukraine. The dissenting camp describes Russian cyber operations as sweeping in scale, tactically effective in key moments, and aligned with Moscow's military objectives of disrupting, confusing, and cowing the Ukrainian government, armed forces, and civilian population. David Cattler and Daniel Black, two serving intelligence officials with the North Atlantic Treaty Organization (NATO), argued in April that "cyber-operations have been Russia's biggest military success to date in the war in Ukraine."<sup>7</sup> Jeremy Fleming, the director of the UK's General Communications Headquarters (GCHQ), called it "a fallacy to say that cyber has not been a factor in the war in Ukraine."<sup>8</sup> And Matt Olsen, U.S. assistant attorney general for national security, said "we are effectively seeing a hot cyber war in Ukraine carried out by the Russians."<sup>9</sup>

Such disagreement stems in part from fragmentary, conflicting, and evolving information about Russia's wartime cyber operations. A case in point was the February 24 disruption of the Viasat satellite communications network by Russian military intelligence—the marquee cyber event of the war so far. The hack has attracted enormous interest due to its timing (one hour before Russian troops crossed the border), clear military purpose (to degrade Ukrainian

communications), and international spillover (disrupting connectivity in several European countries). Yet the Viasat hack's ultimate military impact has remained murky and contested. Victor Zhora, a top Ukrainian cyber leader, initially said it caused "a really huge loss in communications in the very beginning of war," which was widely understood to mean military communications specifically.<sup>10</sup> But a Ukrainian spokeswoman claimed, and Zhora later affirmed, there was "no information that [the hack] worsened communications within Ukraine's military."<sup>11</sup> This factual confusion has contributed to diametrically opposed expert assessments of the Viasat hack. Dmitri Alperovitch called it "perhaps the most strategically impactful cyber operation in wartime history," while James Lewis said it "ultimately did not provide military advantage to Russia."<sup>12</sup>

Even where analysts share a common set of facts about Russian hacking, they often seem to apply differing (or unclear) standards to judge military utility. Commentators of all stripes have framed Russia's cyber efforts in binary terms: either as a failure or as a success. But analysts differ in where they set the dividing line between success and failure, causing people to talk past each other. On one side are cyber skeptics who often emphasize Russian hackers' inability to paralyze Ukrainian decisionmaking and critical infrastructure via "shock and awe" tactics—a high bar indeed. On the other side are cyber proponents who tend to highlight any signs of coordination between Russian kinetic and cyber operations—no matter how inconsequential the results. Given these disparate yardsticks and shifting terms of debate, it isn't always clear what analysts are arguing about, or whether they disagree at all. For example, Ciaran Martin expressed early cyber skepticism when he warned that "the cyber domain may influence the war at the margins, but it will not decide it."<sup>13</sup> Cattler and Black, both cyber proponents, came to a remarkably similar conclusion: "No single domain of operations has an independent, decisive effect on the course of war."<sup>14</sup>

## Methodology

To advance the debate, this paper divides Russian cyber operations in Ukraine into two categories, each drawn from military concepts. The first category is cyber "fires." U.S. military doctrine defines fires as the "use [of] available weapons and other systems to create a specific effect on a target."<sup>15</sup> Cyber fires, then, would be those cyber operations intended to disrupt, destroy, or manipulate data or systems.<sup>16</sup> Cyber experts sometimes call these "effects operations" or "disruptive and destructive cyber attacks." Here, the term cyber fires is meant to bring the military context into the foreground, and to invite comparisons (and contrasts) to kinetic fires.

Many assessments of Russia's cyber operations in Ukraine have focused primarily—or even exclusively—on what this paper calls cyber fires. Because of their obvious analogy to kinetic strikes, disruptive or destructive cyber attacks are often thought of as the major way for cyber forces to aid military campaigns. But militaries must do much more than carry out attacks, and cyber operations have other wartime uses. In U.S. doctrine, for example, fires are just one of seven so-called joint functions—the military tasks "common to joint operations

at all levels of warfare.” The others are command and control, information, intelligence, movement and maneuver, protection, and sustainment. Although each of these has some applicability in cyberspace, this paper focuses on intelligence—particularly collection—as the second major category of interest. Intelligence collection is a well-known role for cyber operations during peacetime and gray zone conditions, but it has received less attention in the wartime context.<sup>17</sup>

Assessing Russia’s cyber operations and their effects on the larger war in Ukraine is no simple task. Analysts must rely on reports from the Ukrainian government, allied governments, cybersecurity companies, and journalists. Yet each of these sources has only partial knowledge of Russian cyber operations, many of which remain hidden. And when operations are discovered, their effects can be difficult to judge, either individually or cumulatively. There is little data, for example, on how Russia’s cyber campaigns may have influenced Ukrainian morale—helping either to grind it down or, alternatively, to fuel backlash against the invasion. Moreover, the visible effects of a cyber operation do not always indicate the perpetrator’s true intentions. For example, Russia’s cyber disruption of a telecommunications network could be a targeted effort to degrade Ukrainian command and control before a key battle. Or it might be part of broader attempts to isolate and immiserate the Ukrainian population. Or it may just be an accidental result of a botched intelligence collection operation.

This paper sidesteps some of these issues by focusing on the actual, rather than intended, effects of Russian cyber operations. It assumes that many undetected Russian cyber operations exist but that they aren’t orders of magnitude more effective than known operations. It also looks for indirect evidence of hidden activity. For example, artillery firing patterns might reveal whether or not Russian forces have access to real-time, cyber-derived geolocations of Ukrainian positions. And the paper pairs bottom-up analysis (tactically assessing key Russian cyber operations) with top-down analysis (evaluating the totality of known cyber operations) to discern how cyber activities fit into Moscow’s operational plans and overall war effort.

Another challenge is that political or commercial considerations inevitably shape what, when, and how information on Russian cyber operations is shared. The Ukrainian government, for example, has a strategic imperative to offer a relatively upbeat picture of the war so that Western partners continue their support and the Ukrainian people maintain their morale. Kyiv has therefore been reticent to fully disclose casualty figures and other combat losses; the same could be true of cyber incidents.<sup>18</sup> At times, Ukrainian officials have made implausible assertions of cyber success.<sup>19</sup> Meanwhile, Western tech companies have market incentives to portray their own cybersecurity support to Ukraine as highly successful and strategically essential. They may also lack the military expertise to place their findings in context. Microsoft, for example, has been accused of overstating the threat posed by some Russian cyber operations, as well as those operations’ significance to military history.<sup>20</sup> Conversely, vendors victimized by Russia (like Viasat) may want to downplay the real-world effects to avoid embarrassment. Western governments and journalists have their own limitations and parochial interests.

This paper attempts to mitigate source bias in several ways. First, it looks for corroboration from multiple independent sources, while highlighting when sources conflict or aren't directly comparable. Second, the paper places more stock in clearcut factual reports (such as descriptions of known intrusions) than in sources' analytic characterizations (like claims that Russian cyber operation are coordinated with kinetic operations). Third, the paper is transparent about sourcing so that readers can draw their own conclusions as appropriate.

Ultimately, a “cyber fog of war” continues to shroud even the most closely watched cyber incidents. A wider fog pervades the war as a whole, which has already undergone several distinct phases in just nine months—often developing in ways that surprise Western analysts (and others). Even so, there is merit in working with the best data and methods available to reduce uncertainty and sharpen understanding. Governments around the world will not wait to incorporate perceived lessons learned into ongoing updates of military cyber strategies, budgets, doctrines, and plans. Analysts should offer the best assessments currently possible while acknowledging information gaps and the need to reassess over time. This paper offers tentative insights representing one reasonable interpretation of fragmentary, conflicting, and evolving data.

## Fires

Russia's cyber fires in Ukraine can be categorized in a variety of ways. To understand their military significance, this section groups cyber fires by the type of Ukrainian system targeted—and therefore the potential benefit to Russian forces—rather than by technical characteristics. (Low-level disruptions, such as web defacements and distributed denial-of-service attacks, are generally excluded.) Later, this section evaluates the level of coordination between cyber and kinetic fires and the possibility of cumulative effects.

**Against Military Equipment.** Moscow's most tangible military need in Ukraine is to suppress and overcome Ukrainian combat power, yet there are no publicly known cases of Russian cyber actors directly disrupting military equipment in the field. Ukraine began the war largely reliant on Soviet-era military equipment, much of which presumably had limited or no connectivity.<sup>21</sup> As the war progressed, Ukraine acquired a large amount of modern, foreign-provided weapons and materiel. The U.S. government has long worried that American military equipment could be subject to wartime cyber attacks by Russia or others. Ukraine now uses some of this same equipment against Russian forces, providing a real-world test of these once theoretical concerns. Yet there has been a near-absence of credible claims that Russia has executed successful cyber fires against Ukrainian military systems. One possible exception: The *Economist* reported in November that unspecified Ukrainian military “networks” and/or “kit” had at some point been “penetrated [and] disrupted.”<sup>22</sup> It wasn't clear whether the affected systems were fielded military hardware—such as weapons, vehicles, radios, and intelligence platforms—or merely traditional computer networks operated by the Ukrainian military establishment. Regardless, “the visible effects” were described as “surprisingly limited.”



Kyiv and its suppliers and allies might try to suppress evidence of any cyber disruptions of military equipment. According to the *Economist*, Ukraine has done just that. But if strong secrecy can be maintained over a long period, that suggests a smaller number of less consequential incidents. Conversely, Ukraine would probably struggle to conceal a large number of incidents with significant battlefield impact. Electronic warfare (EW) provides a case in point. Russia has sometimes used jamming and direction finding to great effect against Ukraine—for example, degrading Ukraine’s drone capabilities.<sup>23</sup> The Ukrainian government may wish to withhold this information, but researchers and journalists have nonetheless documented it extensively. These same sources have failed to note any evidence of disruptive or destructive cyber attacks against Ukrainian military equipment.

**Against Communications Networks.** Although Ukrainian military hardware has not been directly impacted by any known Russian cyber operations, the communications systems used by Ukraine’s military, government, and civilian population have suffered several cyber disruptions. The most notable episode occurred just one hour before the invasion, when hackers working for the Main Directorate of the General Staff of the Armed Forces of the Russian Federation—commonly known as the GRU—perpetrated the so-called Viasat hack. Viasat is a U.S. company that owns a communications satellite called KA-SAT. It provides wholesale satellite broadband services to end users, while an Italy-based company called Skylogic operates and supports the ground infrastructure. According to Viasat, Russian hackers were able to cause “a partial interruption” of Tooway, “a single consumer-oriented partition” of Skylogic’s network that provides broadband service to European customers.

Viasat described the hack as “multifaceted and deliberate.” The GRU cyber actors first launched a “targeted denial of service attack [that] made it difficult for many modems to remain online.”<sup>24</sup> At the same time, they executed “a ground-based network intrusion . . . to gain remote access to the trusted management segment of the KA-SAT network.” After moving laterally to reach a sensitive part of the network, the Russians used native software to issue “destructive commands” to “a large number of residential modems simultaneously.” These commands “overwrote key data in flash memory on the modems, rendering the modems unable to access the network, but not permanently unusable.”

The incident had widespread impact, disrupting internet service for “several thousand customers located in Ukraine and tens of thousands of other fixed broadband customers across Europe,” according to Viasat.<sup>25</sup> Some equipment was quickly restored, while other modems reportedly remained offline more than two weeks later, forcing Viasat to ship tens of thousands of replacements.<sup>26</sup> (Starlink terminals, whose satellite connectivity has for the most part proven resilient, began to arrive in Ukraine four days after the Viasat hack.<sup>27</sup>) Though the bulk of the Viasat disruptions occurred outside Ukraine, Moscow’s primary intent was undoubtedly to degrade Ukrainian communications as Russian troops crossed the border and missiles began striking targets throughout the country. Ukraine’s military and police were publicly known to be Viasat customers, and Victor Zhora acknowledged that “of course, they were targeting the potential of [the] Ukrainian military forces first.”<sup>28</sup> However, the hack’s ultimate military impact continues to be debated.

Zhora initially said the Viasat hack caused “a really huge loss in communications in the very beginning of war,” which many interpreted to mean military communications specifically.<sup>29</sup> But a spokeswoman for Zhora’s agency claimed there was “no information that [the hack] worsened communications within Ukraine’s military.” Zhora would later specify that Viasat provided only backup connectivity to the military, and that primary landline networks remained online during the invasion; therefore, the hack had no military impact.<sup>30</sup> However, on-the-ground sources have painted a different picture of the state of military communications at the time. Multiple Ukrainian ground commanders who took part in the initial defense of Kyiv have said that Russia “completely jammed the Ukrainians’ communications and satellite networks” during the war’s opening days and weeks. This effectively grounded Ukrainian UAVs, cut off normal intelligence channels, and left officers “without a link to front-line soldiers.”<sup>31</sup>

These reports cited jamming, not hacking, and didn’t mention Viasat specifically. But Russia used both methods in concert during its invasion, and they can have complementary effects, which Ukrainian troops may not have distinguished in the heat of battle. Multiple field studies have confirmed that Russia’s jamming was quite effective during the assault on Kyiv, at least initially and despite causing some blowback on Russian forces’ own communications.<sup>32</sup> Given the apparent fragility of Ukraine’s front-line communications links, it seems plausible that the loss of Viasat (whether as a primary communications system or a much-needed backup) contributed to the serious problems cited by Ukrainian commanders. The combination of Moscow’s traditional electronic warfare and the Viasat hack seemed to give Russian forces an edge in many early engagements. Russia’s ultimate failure to take Kyiv is irrelevant to this analysis; overall strategic failure does not imply that each tactical line of effort, taken on its own terms, added nothing to Russian efforts.

The high-profile nature of the Viasat hack has obscured the fact that another major Ukrainian internet service provider, Triolan, was the victim of a simultaneous cyber attack.<sup>33</sup> Little is known about this event. Triolan was hacked again on March 9, with the attackers reportedly forcing “key nodes of the network” to perform a factory reset. Both incidents led to significant service disruptions lasting perhaps one or two days each. Later in March, the state-owned Ukrtelecom—the country’s largest terrestrial telecommunications provider—suffered what it described as “a massive hostile cyberattack” by Russia.<sup>34</sup> Again, details are elusive; Ukrtelecom said that it temporarily “restricted the services for most private users and business customers” in order “to secure the network services for Ukrainian military and critical infrastructure users.”<sup>35</sup> The net result of the cyber attack and the remedial measures was an 85 percent loss of connectivity, though service was largely restored by the next day. Kyiv said that military operations were unaffected.

To put these few cyber fires in context, Ukrainians have experienced dozens of significant internet service disruptions due to physical attacks on telecoms equipment and power supplies.<sup>36</sup> Russian cyber fires thus amount to an occasional and secondary threat to Ukrainian connectivity. Overall, Ukraine’s telecommunications networks—while somewhat degraded from prewar baselines—have proven remarkably resilient.<sup>37</sup> Key structural factors

include the decentralization of corporate ownership and technical architecture, the agility of engineers, the industry’s collaborative wartime spirit, prior investments in cybersecurity, and the availability of supplemental satellite networks like Starlink.<sup>38</sup>

**Against Other Computer Networks.** Beyond communications networks, Russian cyber fires have targeted a broad range of other government and commercial networks in Ukraine. The most notable incidents have been destructive cyber attacks that delete data and thereby render systems unable to function, which Victor Zhora described as “the most efficient scenario to bring impact to data, to infrastructures, to services.”<sup>39</sup> Moscow has carried out an enormous number of these attacks, particularly at the outset of the war. As of late June, Microsoft had detected “eight distinct malware programs—some wipers and some other forms of destructive malware—against 48 different Ukrainian agencies and enterprises.”<sup>40</sup> The Ukrainian government reported a similar number: in the first four months of war, fifty-six cyber operations impacted the “availability” of Ukrainian systems (that is, they had destructive or disruptive effects).<sup>41</sup>

Although cyber attacks are difficult to meaningfully quantify and compare in a like-for-like fashion, such figures seem extremely high by any historical standard. For context, the cyber intelligence firm Talos has highlighted just eight important wiper incidents (all state-sponsored) globally from 2012 to 2018.<sup>42</sup> Talos’s numbers, although incomplete, are likely the right order of magnitude.<sup>43</sup> This suggests that Russia has performed an unprecedented series of destructive cyber attacks against Ukraine—perhaps the largest series of discrete attacks ever conducted, and possibly more than Moscow had ever carried out, against all targets, in its entire previous history.<sup>44</sup> Citing Russia’s attacks on Ukraine, CrowdStrike called 2022 “the most active year yet for wipers.”<sup>45</sup>

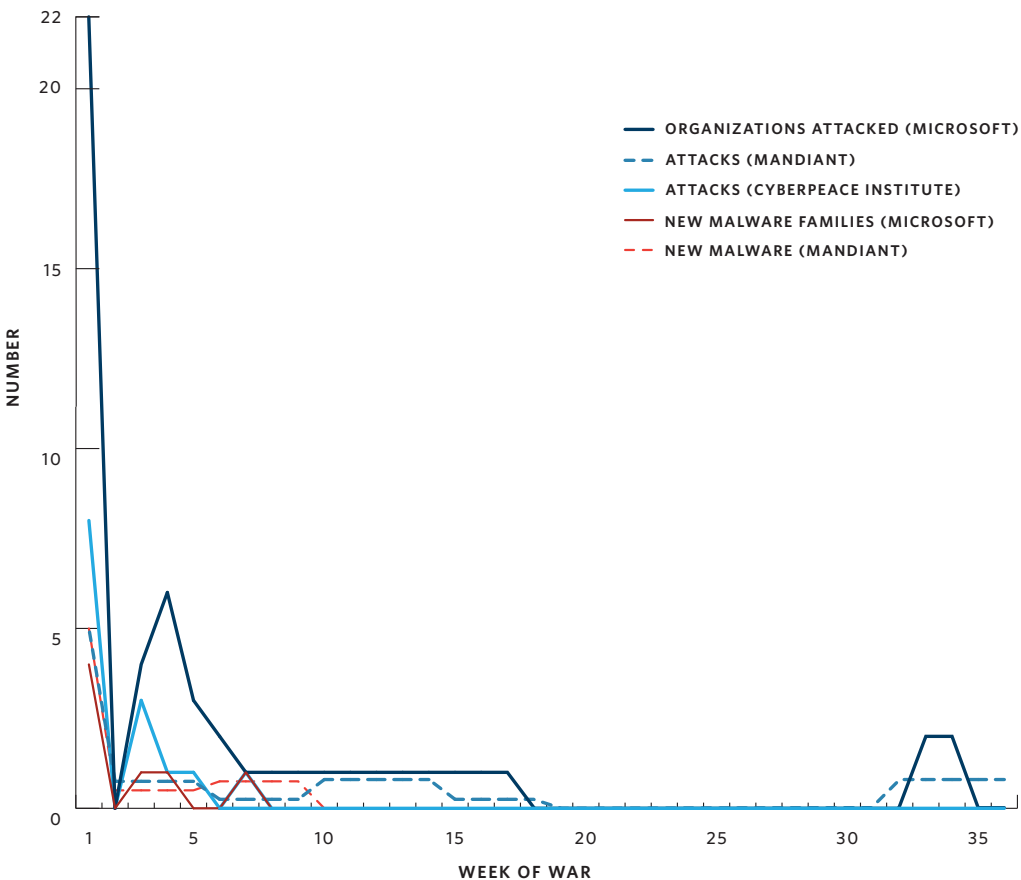
The remarkable scale of Russia’s cyber fires in Ukraine is further indicated by the large number of destructive malware variants it deployed. Russia used eight to ten unique families of destructive malware in the first few months of the war, depending on how these are counted.<sup>46</sup> This is a significant portion of all such malware ever known to exist. Lists of wipers compiled by researchers have cited anywhere from six to eighteen noteworthy variants deployed by all actors between 2012 and early 2022.<sup>47</sup> NATO’s Cattler and Black noted that, on February 24 alone, Russia “successfully deployed more destructive malware . . . than the rest of the world’s cyberpowers combined typically use in a given year.”<sup>48</sup>

By all measures, Moscow invested extraordinary effort and technical resources to execute wartime cyber fires against targets such as “Ukrainian government, IT, energy, and financial organizations.”<sup>49</sup> However, there is little public information about the impact of these events. Yuri Shchychol, the director of Ukraine’s cybersecurity agency, claimed in July that “none of the cyberattacks that were carried out in the past four months of this invasion has allowed the enemy to destroy any databases or cause any private data leakage.”<sup>50</sup> In contrast, Microsoft stated that Russia “permanently destroyed files in hundreds of systems across dozens of organizations in Ukraine,” which “at times . . . degraded the functions

of the targeted organizations.” Even so, Microsoft said the victims suffered only “limited operational impact.” Most of the affected organizations have not been disclosed and there are few public details about how they weathered these incidents.

Moscow’s destructive cyber fires in Ukraine were remarkable not only for their total number, but also for their massive concentration at the war’s outset and their steep drop-off afterward (see Figure 1).<sup>51</sup> The day before the invasion, hundreds of Ukrainian “systems”—spread across a smaller number of organizations—were targeted, according to Microsoft. Overall, twenty-two organizations faced destructive Russian cyber attacks in the first week of the war. But in the five weeks that followed, Microsoft detected only about three attacks per week on average. By mid-April the figure would drop to just one attack per week, a level that persisted through late June. Microsoft noted “little to no wiper activity” in August and September, followed by a small “spike” in October.

**Figure 1: The Rise and Fall of Russian Destructive Cyber Attacks in Ukraine**



SOURCE: CyberPeace Institute, Microsoft, and Mandiant. Some data has been averaged or interpolated to enable cross-source comparison, potentially reducing fidelity (see note 51). This chart aims to paint a very general picture of rough patterns and orders of magnitude; it should not be seen as quantitatively precise.

Data from Mandiant and the CyberPeace Institute show broadly similar patterns using different methodologies and information sources. Whereas Microsoft tallied the number of *organizations* attacked, Mandiant has tracked the number of destructive *attacks* (a single attack may affect multiple organizations). Mandiant found five attacks in the war's first week. After that, attacks fell to less than one per week, on average, through October. Notably, Mandiant identified just one attack in the four-month period from June to September, before Russia resumed its destructive attacks in October. The CyberPeace Institute, which compiles public information about cyber operations affecting civilians, also reported a large cluster of destructive attacks in the first few weeks. It documented no attacks from April through October.

This story of destructive cyber fires—a huge surge, rapidly decline, and long plateau—mirrors official accounts. One month into the war, Victor Zhora was already saying that “we do not witness such serious activities as we did at the beginning of the year.”<sup>52</sup> In July, Shchyhol described a monthslong “relative lull in the number and quality of cyberattacks of our enemy.”<sup>53</sup>

Meanwhile, the number of novel malware variants dropped alongside the number of attacks. Microsoft found that Russia debuted four distinct variants in just the first week of the war, whereas no new variant emerged between early April and late June, the most recent company data. Mandiant likewise saw a spate of new destructive malware in the war's first week, followed by a trickle over the next two months, and then no new malware from May through October. The decline of new malware does not inherently mean a lessening of operational effects. But it is one of several signs that Russian cyber forces faced growing constraints as the war progressed and initial stockpiles of technical resources were expended. Russian hackers have shifted to more quick-and-dirty methods, according to Mandiant, leading to more mistakes.<sup>54</sup> Zhora said in October that Russian cyber attacks had become much less sophisticated since April, devolving into “opportunistic behavior” with “no particular strategy.”<sup>55</sup>

The military impact of Russia's individual destructive cyber fires is difficult to judge without victim-level data. Based on the number of attacks alone and Microsoft's high-level characterizations of their results, it is plausible that the early salvo contributed somewhat to Ukraine's initial shock and confusion immediately after the invasion. But within several weeks at most, Russian destructive cyber fires likely receded into the war's background. To be sure, even one state-sponsored data deletion attack per week would be remarkable under peacetime or gray zone circumstances (in any country). But it still seems trivial in the context of a major war. Russian forces have at times launched hundreds of missiles and thousands of artillery rounds per week, inflicting large tangible losses on Ukraine's military forces, civilian population, and infrastructure.<sup>56</sup> There is little reason to think that the dribble of destructive cyber attacks registers on such a scale. To the extent that Ukraine has taken reasonable steps in the face of these attacks—backing up the essential data of critical systems, for example—it is hard to see how Russian cyber fires move Moscow much closer to achieving its military objectives.

**Against Industrial Control Systems.** Although most Russian cyber fires have targeted digital networks, some have attempted to manipulate or damage physical infrastructure operated by industrial control systems. To date, however, there is no evidence that such efforts have succeeded.

On April 8, the GRU's notorious Unit 74455 sought to disrupt electricity in an unnamed Ukrainian region by deploying malware inside a compromised utility network.<sup>57</sup> This was the culmination of a network intrusion that began in February or possibly earlier.<sup>58</sup> The payload was a more sophisticated adaptation of malware previously used by Unit 74455 in 2016 to interrupt electric power in part of Ukraine.<sup>59</sup> (The unit had done much the same in 2015 using different malware.) Once deployed, the new malware was designed to make service difficult to restore.<sup>60</sup> Zhora said the hackers "planned to cut off 1.5 to 2 million Ukrainians from their power supply."<sup>61</sup> Yet this time, Ukraine's national Computer Emergency Response Team and the Slovakia-headquartered cyber firm ESET detected and stopped the attack in progress.<sup>62</sup> Ukraine initially circulated a document saying the hackers had been able to temporarily turn off nine substations, but Zhora later called this erroneous preliminary information and said that no power disruption occurred.<sup>63</sup> A second failed cyber attack on electric power—discussed in greater detail below—came to light on July 1.<sup>64</sup>

Compared to 2015–2016, Moscow's wartime efforts to disrupt Ukrainian industrial control systems show some technical growth but fewer actual results so far. Meanwhile, Russian kinetic strikes on power infrastructure have caused serious problems throughout the country during the entire length of the war. Periodic electricity blackouts have affected hundreds of thousands to millions of Ukrainians and lasted hours to weeks.<sup>65</sup> The impact on Ukraine's military is unknown, but the civilian suffering has ranged from manageable to severe.<sup>66</sup> On November 4, for example, President Volodymyr Zelenskyy said that 4.5 million Ukrainians had lost power due to a recent spate of Russian kinetic attacks on power supplies.<sup>67</sup>

**Coordination of Cyber and Kinetic Fires.** Since the outset of the war, analysts have debated whether Russia's cyber fires in Ukraine have been coordinated with kinetic operations to achieve unified military objectives. The strongest evidence is hiding in plain sight: in the twenty-four hours before its invasion, Moscow carried out its most numerous and damaging cyber fires, including the Viasat hack and a massive salvo of destructive operations. These attacks would have required significant preplanning and operational coordination to align with the ground and air assault. But how much did Russia's early scheme of maneuver benefit from this cyber-kinetic coordination? Too little is known about the effects of Russian cyber fires to make a very confident assessment. The Viasat hack, discussed earlier, is the most plausible case of Russian cyber forces contributing to combined arms operations. The hack was near-simultaneous with Russia's first kinetic attacks and may well have aided them—worsening what Kyiv's front-line ground commanders have called a communications-denied environment that impeded Ukrainian defenses around the capital.

It was therefore not outlandish for Dmitri Alperovitch to call the Viasat hack "perhaps the most strategically impactful cyber operation in wartime history," though some qualification and context is needed.<sup>68</sup> Cyber intelligence operations, discussed later, have been part of multiple modern wars and may outstrip cyber fires in strategic importance. For example, U.S. intelligence agencies and military units have used a blend of cyber, signals intelligence (SIGINT), and EW capabilities to geolocate and kill hundreds or thousands of individuals in Iraq, Afghanistan, and elsewhere.<sup>69</sup> If we consider only cyber fires, very few have been

conducted in wartime. The most well-known example is a gray zone incident: in 2007, Israel's cyber-enabled disruption of Syrian air defenses helped Israeli jets destroy a clandestine nuclear site.<sup>70</sup> To cyber skeptics, then, Alperovitch's superlative assessment might be taken as a backhanded compliment—a confirmation that wartime cyber operations (or at least, cyber fires) have only modest value.

Since Russia's initial surge of cyber fires, evidence of cyber-kinetic fires coordination has been more fragmentary, and the handful of proposed cases seem less militarily consequential. The coordination of cyber and kinetic fires could take several forms. To begin with, Microsoft says that “on several occasions the Russian military has coupled its cyberattacks with conventional weapons aimed at the same targets.”<sup>71</sup> Microsoft analogized this to “the combination of naval and ground forces long used in an amphibious invasion.” Amphibious assaults are highly complex, extended endeavors; a simpler and clearer analogy might be close air support. Just as air assets can be tasked to strike the same tactical targets that ground forces are engaging, so can cyber and kinetic forces.

According to Microsoft, Russia has sometimes used “cyberattacks to disable computer networks at a target before seeking to overrun it with ground troops or aerial or missile attacks.” However, the cited examples were inapt. Microsoft highlighted March 2, when it “identified a Russian group moving laterally on [a] nuclear power company's computer network. The next day, the Russian military attacked and occupied the company's largest nuclear power plant.” Around the same time, Russia “compromised a government computer network in Vinnytsia and two days later launched eight cruise missiles at the city's airport.” But neither of these “cyberattacks” apparently resulted in any disabling effects, precluding them from classification as successful cyber fires. If they were indeed coordinated with physical attacks, they either failed to achieve their intended effects or they were meant as cyber intelligence operations in support of kinetic targeting (discussed later in the paper).

A better example emerged on July 1, with Russian kinetic and cyber fires purportedly aiming at the same target. That day, a Ukrainian power company called DTEK said that Russia had unsuccessfully attempted a cyber attack on the company to “destabilise the technological processes at power generating and distribution companies.”<sup>72</sup> The Russian hacker group XakNet, which claims semi-official ties to Moscow, took responsibility.<sup>73</sup> At the same time, Russian forces were carrying out artillery and/or missile attacks on DTEK's Kryvorizka thermal power plant in Kryvyi Rih, Dnipropetrovsk Oblast. DTEK and Victor Zhora both emphasized this connection, with the latter explicitly calling it a case of cyber-kinetic coordination.<sup>74</sup> That is one possibility, but additional context suggests that other interpretations are equally if not more compelling.

The Kryvorizka plant is one of eight thermal power plants that DTEK operates across various regions of Ukraine.<sup>75</sup> DTEK also has numerous other electricity generation, distribution, and related facilities throughout the country.<sup>76</sup> Although Russian troops were clearly firing on Kryvorizka, the cyber attack has not been described as targeting Kryvorizka specifically; it could have been aimed at another DTEK facility or none in particular. Moreover, Russia

reportedly shelled Kryvorizka multiple times in the weeks and months before and after the cyber attack—including on April 27,<sup>77</sup> July 18,<sup>78</sup> and August 2.<sup>79</sup> And at the time of the cyber attack, Russia was launching missile, artillery, and air strikes not only at Kryvorizka but also across Dnipropetrovsk and three neighboring oblasts, among other locations.<sup>80</sup> Russian kinetic attacks on Ukrainian power infrastructure have been a routine feature of the war.<sup>81</sup>

All this suggests the possibility of a spurious correlation between the cyber and kinetic fires on July 1. Indeed, DTEK noted that Russian cyber activities against the company began to “spike” months earlier, in March, following the company’s public support for a boycott of Russian energy. DTEK argued that Russia developed a “special focus” on it due to “the firm and proactive position taken by the company’s shareholder Rinat Akhmetov with regards to Russia’s barbaric war against Ukraine and massive assistance [DTEK] provided to the Ukrainian army and support to Ukrainians.”<sup>82</sup> This political motive for the cyber attack, if accurate, would undercut the notion that XakNet’s main purpose was to support the tactical aims of Russian troops in the field.

Microsoft acknowledged that it has been “been rare from our perspective” for “computer network attacks” to “immediately precede[] a military attack.”<sup>83</sup> It therefore outlined a second, looser category of cyber-kinetic fires integration: threat activity targeting “the same sectors or geographic locations around the same time as kinetic military events.” As an example, Microsoft cited a destructive cyber attack by suspected Russian actors “against a major broadcasting company on March 1, the same day that the Russian military announced its intention to destroy ‘disinformation’ targets in Ukraine and directed a missile strike against a TV tower in Kyiv.” While such cases might indicate “active coordinati[on],” Microsoft rightly observed that they could also mean that “computer network operators and physical forces are just independently pursuing a common set of priorities.” Regardless, the March 1 case implies some unity of operational objective between cyber and kinetic fires. It raises two further questions: How common is this phenomenon, and how valuable is it for Russian military operations?

The *Economist* reported in November that “American, European and Ukrainian officials all say that there are many examples of Russian cyber-attacks synchronised with physical attacks.”<sup>84</sup> However, very few such examples have been publicly described, and many—if not most—are unconvincing. For example, Microsoft argued that Russia’s late-October barrage of missile and drone strikes on Ukrainian energy and other civilian infrastructure was “accompanied by [destructive GRU] cyberattacks on the same sectors. . . . The repeated temporal, sectoral, and geographic association of these cyberattacks by Russian military intelligence with corresponding military kinetic attacks indicate a shared set of operational priorities and provides strong circumstantial evidence that the efforts are coordinated.”<sup>85</sup> In support, Microsoft cited five cyber incidents: one targeting Ukrainian and Polish transportation and logistics companies, and four targeting other “critical infrastructure.” Yet none of these incidents apparently targeted energy infrastructure, which was the primary focus of Russia’s October missile barrage. To be sure, it is still notable that Russia in October resumed its destructive cyber fires (after a lengthy quiet period) while also greatly intensifying



its missile and drone strikes. This may reflect some high-level alignment, even if close tactical coordination remains unproven.

The very small number of reported examples suggests that it may not be particularly common for Russian cyber and kinetic fires to strike similar targets at similar times. Although the dearth of examples could reflect information gaps, it seems noteworthy that Microsoft—which has spent hundreds of millions of dollars monitoring and securing Ukrainian networks, and has participated actively in public debates about the war’s cyber dimensions—has only catalogued a few suggestive incidents.<sup>86</sup> In addition to these specific incidents, Microsoft has proposed a general geographic correlation between Russian cyber operations and kinetic attacks. Combining proprietary cyber data with third-party information on kinetic activities, Microsoft found that “high concentrations of malicious network activity,” though not necessarily fires, “frequently overlapped with high-intensity fighting during the first six-plus weeks of the invasion.” However, the correlation was observed at the level of oblast, or province. Ukraine’s oblasts average more than 9,000 square miles in size—probably too large to make useful judgments of this kind. Furthermore, the degree of correlation was quite limited. Cyber and kinetic activity matched (that is, “high-high” or “low-low”) in fifteen oblasts, whereas it did not match (that is, “high-low” or “low-high”) in nine oblasts.

**Effectiveness of Integrated Cyber-Kinetic Fires.** Russia has probably achieved some unity of purpose with certain cyber and kinetic fires, primarily through loose alignment and more rarely via close coordination. But it is essential to ask, once again, what military benefits this has yielded. The question of military gains must continually be brought back to the foreground in any strategic analysis of Russia’s wartime cyber operations.

Consider another case highlighted by Microsoft: an unspecified “Dnipro government agency [was] targeted with [a] destructive implant” on March 11, the same day that the “first direct Russian strikes hit Dnipro government buildings, among others.”<sup>87</sup> Further information about the cyber attack is not publicly available, but Ukraine’s State Emergency Service announced that three Russian airstrikes that day landed near a preschool and an apartment building and struck a shoe factory (none of these were described as government buildings).<sup>88</sup> One person died. At this stage of the war, Dnipro had been largely spared from Russian attack, despite some unverified earlier reports of limited strikes on noncivilian areas.<sup>89</sup> The simultaneous occurrence of a destructive cyber attack and the first major Russian strikes on the same city is strong evidence of cyber-kinetic fires coordination—perhaps the best candidate since February 24. It could be an example of what Max Smeets has called “pooled interdependence,” where cyber and kinetic actions “may not directly depend on each other, [but] each provides individual contributions to the same goal.”<sup>90</sup>

The military significance of these coordinated fires must be assessed in the context of Russia’s campaign plans. In the preceding days, Russia had been observed massing troops west of nearby Kharkiv, for the likely purpose of “launch[ing] a wide offensive southwest” to “encircle” and assault Dnipro and other cities in the area.<sup>91</sup> Russia may therefore have intended to

stoke fear and panic by striking civilian targets in Dnipro, setting the psychological conditions for its planned siege of the city.

Lacking evidence of the cyber attack's effects, we can explore plausible best-case scenarios for Russia. The cyber attack may perhaps have added to a sense of unease among city officials or residents, especially if it succeeded in deleting data. However, the death and physical destruction caused by the missile strikes would presumably have had far greater psychological impact. Given that the cyber attack targeted a government agency, it could conceivably have hindered local officials' response to the missiles—provided that the affected agency was related to the strike targets, or was involved in emergency services, public communication, or the like. The impact of such a cyber attack would depend on its sophistication as well as the digital and operational resilience of the targeted agency. An extreme best-case scenario for Russian cyber forces would posit that the missile wounded but did not initially kill the Ukrainian victim, and the cyber attack then delayed emergency medical services long enough to cause death. (A direct link between a cyber attack and a fatal delay in medical care has been alleged only twice, globally, and not yet proven.<sup>92</sup>) Speculatively, then, the cyber attack had somewhere between zero and marginal military benefits for Russian operations in the area.

This operational-level assessment can, in turn, be translated to the strategic level by considering the relevance of Dnipro to Moscow's larger war efforts. Although Russia looked poised to attack the city on March 11, it lacked the combat power to actually do so, according to the Institute for the Study of War. The relevant Russian forces were bogged down by “the protracted siege of Mariupol” and faced “the continued ability of Ukrainian forces to carry out successful local counterattacks” near Kharkiv.<sup>93</sup> By the time Russia took Mariupol, it had missed the window to attack Dnipro. Moscow's push into central Ukraine was proving unsustainable and its overall war plan had clearly failed. Within weeks, Russian leaders would finally accept this reality and shift to a near-exclusive focus on eastern Ukraine.<sup>94</sup> In the months since, Dnipro has not again been threatened by Russian troops, though it has faced intermittent missile strikes on civilian and defense-related infrastructure.<sup>95</sup>

Ultimately, then, the March 11 cyber-kinetic fires on Dnipro were largely wasted efforts. This case study shows the complexity of assessing the military impact of cyber-kinetic coordination. Even tactically effective and operationally well-conceived combined-fires actions can only contribute to strategic success if a sensible overall war plan is in place (see Table 1). Granted, a single fires action of any kind can only have so much impact. But this cyber operation was one of just several dozen Russian destructive attacks known to have occurred during the entire war. Within such a small universe of operations, the impact of each one matters in assessing the overall importance of Russian wartime cyber activities.

**Table 1. Dnipro Case Study—Speculative Best-Case Russian Benefits From Kinetically Coordinated Cyber Attack on March 11**

<b>Tactical</b>	<b>Modest.</b> Permanent deletion of data in one local government agency.
<b>Operational</b>	<b>Marginal.</b> Delay of emergency response to the missile strikes, contributing to one death.
<b>Strategic</b>	<b>None.</b> The cyber-kinetic strikes were intended to support a later ground assault that was militarily unachievable, part of a soon-abandoned war plan, and ultimately never attempted.

**Cumulative Impacts.** Russia’s ability to coordinate cyber and kinetic fires, although important, is not necessarily determinative. Fires can have military effects even when they are poorly or loosely coordinated across weapon systems and domains. For example, Moscow has seized and held a fair amount of Ukrainian territory despite serious, persistent problems in traditional combined arms integration. The Russian way of war is quite imprecise: in Ukraine, Russian forces have generally sought to disrupt and demoralize Ukraine’s society, government, and armed forces. Their cruder and more diffuse methods have included random attacks on civilians in Russia-controlled areas, rape as a tool of war, and terroristic missile strikes on civilian areas of cities far from the front lines. Russian tactics have only become more indiscriminate as the war has dragged on. Yet this does not mean they have had no military effect. By the same token, Russia’s large-scale cyber fires should be assessed for their possible cumulative impact in Ukraine, notwithstanding their limited coordination with kinetic operations.

Frameworks for assessing the battle damage of individual cyber operations remain immature; understanding cumulative impact is even harder.<sup>96</sup> Still, rough orders of magnitude may be discernible and can have utility for analysts and policymakers. One approach is to loosely compare the total effects of cyber and kinetic fires, based on available quantitative and qualitative metrics. This can be done from two complementary perspectives. Cyber fires can be understood as direct equivalents of kinetic fires, or alternatively, as serving distinctive functions based on their unique features.

Table 2 directly compares some of the total effects of Russian cyber and kinetic fires against similar classes of Ukrainian targets.<sup>97</sup> This exercise has obvious limitations, both empirical and conceptual. Missile strikes are not the same as data deletion attacks, and the various military effects of each haven’t been fully documented in Ukraine. More fundamentally, high numbers of attacks, body counts, and damaged targets do not equate to successful warfighting. Even so, it is revealing that, during the first four months of the war, Russia carried out 3,654 missile strikes but only about fifty destructive cyber attacks, according to Ukrainian and Microsoft data.<sup>98</sup> And it is fair to surmise that each missile strike, on average, had greater military benefits for Russia than each destructive cyber attack. One can imagine possible counterexamples—such as a destructive cyber attack that paralyzes Ukrainian rail shipments and thereby delays the delivery of critical supplies to a contested front—but there is no evidence of any (except possibly the Viasat hack).<sup>99</sup> Rather, Microsoft has reported “limited operational impact” from data deletions, whereas missile strikes have destroyed many strategic Ukrainian assets such as military bases, heavy weapons plants, and port, rail, and air infrastructure, in addition to civilian targets.

**Table 2. Direct Comparison of Russia's Cyber and Kinetic Fires**

Target type	Cyber fires effects	Kinetic and EW fires effects
<b>Weapons systems and materiel</b>	No publicly known cases of cyber disruption to any Ukrainian or foreign-provided weapons systems or other military equipment.	Ukrainian losses of 10,000 troops, 1,300 infantry fighting vehicles, 400 tanks, and 700 artillery systems from kinetic attacks as of June, according to Kyiv.
<b>Military communications</b>	A one-time disruption of thousands of Viasat modems, lasting days to weeks during the initial invasion, plausibly contributing to the partial denial of Ukrainian front-line communications during Russia's assault on Kyiv.	Repeated, intense jamming of satellite and radio communications both during and after the initial invasion, at times seriously degrading Ukraine's military communications and hindering its battlefield performance.
<b>National/civilian communications</b>	5 provider-level telecoms service disruptions, lasting hours to weeks, due to Russian cyber attacks as of May 1. Probably limited disruption to Ukrainian military; manageable civilian suffering.	21 provider-level telecoms service disruptions, lasting hours to weeks, due to Russian kinetic strikes on power and telecoms infrastructure or war-induced financial problems as of May 1. Probably limited disruption to Ukrainian military; manageable civilian suffering.
<b>Electrical power</b>	No known disruptions caused by cyber attacks as of early November. Two known failed attempts.	Periodic blackouts affecting hundreds of thousands to millions of Ukrainians, lasting hours to weeks, due to Russian kinetic strikes on power infrastructure. Unknown impact on Ukrainian military; manageable to severe civilian suffering.
<b>General/other</b>	Roughly 50 Ukrainian organizations affected by destructive cyber attacks as of late June. Limited operational impact.	3,654 missile strikes as of late June, destroying or damaging strategic Ukrainian assets such as military bases; heavy weapons plants; port, rail, and air infrastructure; and civilian targets. 20,000 artillery strikes per day as of July, killing thousands of Ukrainians and causing massive infrastructural damage.

Many analysts resist a direct comparison between cyber “weapons” and their kinetic counterparts. Instead, they emphasize the distinctiveness of cyber operations, such as their ability to achieve reversible, deniable, or systemic effects. The unique features of cyber fires indicate that militaries might sometimes use them in different situations, or for different purposes, than kinetic fires. Table 3 evaluates these features in the context of Russia’s cyber activity in Ukraine. It suggests that Russia has not taken advantage of them during the war.<sup>100</sup>

**Table 3. Russia Has Not Leveraged the Unique Advantages of Cyber Fires in Ukraine**

<b>Unique advantage of cyber fires</b>	<b>Russian results</b>
<b>Limited physical and collateral damage</b>	Russia’s initial war plan arguably aimed to limit the amount of permanent, physical, and collateral damage in Ukraine to facilitate eventual occupation. Yet Russian data deletion attacks peaked during this early period, indicating a willingness to cause permanent damage (at least digitally) to Ukrainian organizations. Regardless, what Russian restraint there was did not last long.
<b>Reversible effects</b>	Once the invasion foundered, Russia began to inflict broad-based suffering, terror, and destruction in Ukraine—both as a means of political pressure and due to lack of military professionalism. To whatever extent Russia has been restraining its cyber fires in Ukraine, continuing to do so would contravene its overall strategy and produce no significant benefits.
<b>Deniability</b>	Moscow frequently portrays its war as less brutal than it is and seeks to blame Ukraine for Russian atrocities. Cyber operations might conceivably offer an extra layer of deniability. Under wartime conditions, however, this deniability is even more implausible than usual. Observers have generally assumed that Russia is culpable for all significant cyber operations against Ukraine since the invasion began. More fundamentally, it is Russia’s heinous kinetic attacks on civilians that have permanently scarred its international reputation. Deniability of Russian cyber attacks is beside the point when most Ukrainians and much of the world see Putin as a historic war criminal.
<b>Geographic reach</b>	Prior to the 2022 invasion, cyber operations offered Russia a way to act inside Ukraine without physically exposing its personnel and equipment. But once the war began, Russian kinetic attacks—especially missiles—became able to strike anywhere in the country.
<b>Cost-effectiveness and scalability</b>	A cyber operations unit operating inside Russian territory is likely cheaper than a comparably sized combat arms unit that must be forward deployed and supported by a long logistical tail. However, once Russia committed to a large-scale invasion of Ukraine, many of the primary costs of physical deployment became fixed and sunk. To the extent that Russian cyber forces remain relatively cheap, this has not rendered them relatively available for use at scale. Russia has been able to launch thousands of missiles and perhaps millions of artillery shells due to “vast stockpiles” of Soviet-era munitions—and “by some estimates, several years’ worth still remains.” In contrast, Russia has mustered only dozens of significant known cyber fires.
<b>Systemic effects</b>	Cyber fires can theoretically cause systemic effects if they spread widely, exploit single points of failure, or trigger cascading impacts on a series of interconnected systems. Russia demonstrated this with its 2017 NotPetya destructive attack, which disrupted hundreds of Ukrainian organizations and many others around the world, causing \$10 billion in economic losses. However, no similar “wormable” malware has been detected since the invasion, and Russia’s known cyber fires have not had any visible cascading effects. In comparison, Russia’s kinetic strikes on electric power infrastructure have resulted in failures of water, telecoms, and other basic services, with likely third-order impacts as well.

**Conclusion.** Overall, cyber fires have not added meaningfully to Russia’s kinetic firepower, nor have they performed special functions that kinetic weapons could not. Rather than serving in a niche role, many Russian cyber fires have targeted the same categories of Ukrainian systems also prosecuted by kinetic weapons—such as communications, electricity, and transportation infrastructure. For almost all these target categories, kinetic fires seem to have caused multiple orders of magnitude more damage. Although cyber fires potentially offer unique benefits in certain circumstances, these benefits have not been realized in Russia’s war against Ukraine. Moscow’s military strategists quickly discarded any aim of reducing physical or collateral damage or creating reversible effects in Ukraine, and Russia has gained little deniability or geographic reach from cyber operations. Likewise, Russian cyber fires have not achieved any systemic effects, and they have arguably been less cost-effective—or at least more capacity-constrained—than kinetic fires.

## Intelligence Collection

Compared to their focus on cyber fires, commentators have paid much less attention to whether and how cyber intelligence collection may be supporting the Russian war effort. For example, Lennart Maschmeyer and Myriam Dunn Cavelty argued that Russia has not carried out “cyberwar” in Ukraine, equating this concept with “high-level, destructive cyber-attack[s] on civilian critical infrastructures.”<sup>101</sup> While acknowledging that “cyber operations . . . remain useful for stealthy intelligence operations,” Maschmeyer and Cavelty nevertheless treated intelligence collection as something outside of “cyberwar.” Similarly, Chris Krebs wrote that “Moscow’s proven cyber capabilities took a back seat in the overall [Russian war] strategy.”<sup>102</sup> He based this broad assessment on a narrow look at Russia’s disruptive and destructive cyber attacks, without addressing cyber intelligence operations. Likewise, Erica Lonergan, Shawn Lonergan, Brandon Valeriano, and Benjamin Jensen observed in the context of Ukraine that cyber operations “don’t win wars, but instead support espionage, deception, subversion and propaganda efforts.”<sup>103</sup> This dichotomy omits the fact that espionage during wartime might indeed help one side win.

In fact, intelligence collection accounts for a significant portion, perhaps even a majority, of Moscow’s wartime cyber operations in Ukraine. Ukraine’s national cybersecurity agency has reported that “enemy hackers” carried out 242 “information gathering” operations during the first four months of the war.<sup>104</sup> By comparison, the agency counted only 56 cyber operations that affected the “availability” of Ukrainian systems (that is, cyber fires). To be sure, cyber operations are difficult to meaningfully quantify and accurately characterize. The same Ukrainian government document counted an even greater number of cyber operations (498) as falling into ambiguous categories—such as “intrusion,” “intrusion attempt,” or “malicious code”—that do not indicate a clear perpetrator intent or operational outcome. The CyberPeace Institute, which relies on public data and records only cyber incidents impacting civilian systems, gives a lower total number of incidents. Still, it too shows that data thefts (43) were more frequent than destructive cyber attacks (15) from late February through October.<sup>105</sup> (CyberPeace also recorded 103 disruptive cyber attacks during this period—mostly low-level incidents that are easy to carry out and have limited impact.)

These figures are far from definitive, but they match what one might expect. Militaries at war do more than just launch attacks: intelligence remains a crucial task, even after fighting breaks out. U.S. doctrine, for example, defines intelligence as one of seven joint military functions—equivalent in stature to fires. And we know from peacetime and gray zone conditions that cyber operations can be a powerful espionage tool. This may be no less true in wartime. To remedy the lack of attention given to Russian wartime cyber intelligence collection, this section assesses some key ways that such collection might aid Moscow's larger war effort: by providing support to strategic planning, targeting, occupation activities, influence operations, and/or negotiations.

**For Strategic Planning.** In the lead-up to February 24, the critical military decisions for Moscow were whether, when, and how to attack Ukraine. Putin's process for making these decisions is unclear, but a rational leader would want intelligence assessments of Ukraine's ability and willingness to resist an invasion (among other topics), and Russian security services made significant efforts to meet this need. Ukrainian officials say their intercepts show that, from 2019 to 2021, the Russian Federal Security Service (FSB) unit responsible for Ukraine quintupled in size.<sup>106</sup> Moscow recruited Ukrainian spies not only to provide sensitive information but also to prepare acts of subversion and to facilitate political handover in the event of a Russian invasion. More than 800 Ukrainians—including some senior intelligence officers and opposition politicians—have recently been accused of covertly working for Russia. Moscow supplemented these human intelligence (HUMINT) activities with other kinds of collection. A research firm “with close ties to the FSB” conducted extensive polling in the run-up to the war, “quer[ying] Ukrainians about invasion scenarios in extraordinary detail” to determine how ordinary people would view Russian invaders and whether they would fight back.

Information gleaned from cyber operations was probably also part of Moscow's intelligence picture. Western analysts have long believed that Russia has pervasively penetrated Ukrainian phone networks.<sup>107</sup> In 2014 and 2017, for example, U.S. officials accused Russia of repeatedly recording and leaking sensitive, high-level phone conversations between Washington and Kyiv. Until 2014, most Ukrainian telecoms networks were owned by Russians or Russian-Ukrainians. While this changed after the annexation of Crimea, Moscow's likely former knowledge and access could still be facilitating ongoing intrusions. Russia's cyber espionage, much like its HUMINT activities, grew in the run-up to war. Microsoft reported that “as 2021 progressed, threat actors representing multiple Russian government security services converged on Ukraine to surveil or compromise organizations that could provide valuable intelligence on a Ukrainian military, diplomatic, or humanitarian response to Russian military action.”<sup>108</sup> The “target pool” included “Ukrainian defense, defense industrial base, foreign policy, national and local administration, law enforcement, and humanitarian organizations.”

It is difficult to judge the utility of Russia's prewar cyber intelligence collection. We lack concrete insight into what information Russian hackers were able to obtain from Ukrainian networks, how analysts in Moscow weighed cyber intelligence against data gathered from other sources, what assessments were ultimately communicated to Putin, and how these

reports might have influenced his final decisions to approve and execute the initial war plan. What we do know is that Moscow grossly underestimated Ukraine's political and military staying power, likely for a multitude of reasons.<sup>109</sup> Russian intelligence agencies have been blamed for their unreliable human sources in Ukraine, their embezzlement of funds, their history of deficits in analytic capability, their poisonous inter-service rivalries, and their lack of candor (both internally and when communicating with Putin). Meanwhile, Putin-watchers have suggested that ideological fervor and poor judgment led him to misinterpret or discount the information available to him. While Kremlinologists debate these factors' relative importance, the overall picture seems clear: deep institutional weaknesses prevented the Russian state from accurately assessing Ukraine's politico-military situation.<sup>110</sup> In such an environment, cyber intelligence collection—no matter how exquisite and voluminous—may have had limited relevance.

**For Targeting.** Perhaps the most obvious wartime use of cyber intelligence collection is to provide targeting information for kinetic attacks. This can be done in many different ways, two of which are explored below.

First, Russia could use cyber operations to surveil and reconnoiter potential high-value targets for deliberate, precision strikes. Moscow has launched thousands of missiles, air strikes, and precision artillery rounds during the war.<sup>111</sup> Russian stockpiles were large but finite, suggesting the potential value of intelligence in confirming the importance of priority targets and identifying specific aimpoints to cause maximum lasting damage. Although Russian forces have frequently used precision weapons against less significant targets, they have achieved greater impact when attacking strategic Ukrainian assets such as the Yavoriv military base (destroyed by a thirty-missile salvo) and heavy weapons manufacturing plants.<sup>112</sup> Other frequent targets of Russian strikes include port, rail, air, and energy infrastructure, as well as residential and commercial areas (likely targeted to terrorize the populace).<sup>113</sup>

It is inherently hard to observe whether and how Russian cyber intelligence operations are informing deliberate strikes. Still, Microsoft has highlighted two cases where a Russian network intrusion was followed several days later by a Russian missile strike on a seemingly related target. On March 4, assessed GRU cyber actors “compromised a government computer network in Vinnytsia”<sup>114</sup>; two days later, Russia launched eight cruise missiles that damaged military and civilian portions of the Vinnytsia airport, including two control towers and an aircraft.<sup>115</sup> Separately, on April 29, another GRU cyber actor was seen “active[ly operating] within” a “transportation sector network” in Lviv; four days later, Russia missiles struck electrical substations alongside Lviv's railway.<sup>116</sup> In both cases, the timelines make it plausible that Russian cyber actors were feeding intelligence to missile targeteers. However, more detailed information would be needed to support such an assessment and evaluate its significance.

For example, Microsoft has not said whether the compromised Vinnytsia government computer network had any connection to the airport, and if so, whether Russian hackers obtained any data relevant for missile targeting. Assuming they did, the next question would



be whether cyber espionage actually enhanced the missile strikes' effectiveness—that is, by helping to confirm the target's priority and/or refine the aimpoints, and to do this more accurately or rapidly than non-cyber intelligence sources could. By way of example, Russia apparently relied on HUMINT agents to designate certain strike targets in the early hours of the war.<sup>117</sup> But some of these agents provided outdated information that failed to account for last-minute dispersal of aircraft and air defense systems. Had Russian strikes been informed by cyber-enabled communications intercepts or real-time geolocation of key assets and units, Moscow might have had more success in initial operations, such as the crucial airborne assault on Hostomel's Antonov Airport.

From the sparse data available, it isn't obvious that cyber intelligence would have been important for the Vinnytsia or Lviv strikes. Cyber espionage would not be needed to discern the Vinnytsia airport's military importance: its dual-use status was public knowledge, and radar tracks would have confirmed the frequency and patterns of military and civilian flights. Key infrastructure targeted by the missiles—including control towers—was readily identifiable in satellite imagery. The Lviv railway and substations were also in plain sight, though it is conceivable that Russian cyber espionage helped to confirm the railway's logistical importance and its dependence on the targeted substations. (Microsoft assessed that an unrelated GRU cyber operation in Ukraine and Poland “almost certainly collected intelligence on supply routes and logistics operations that could facilitate future attacks.”<sup>118</sup>) Even so, the strike's ultimate military impact remains unclear. The day that it happened, a senior U.S. defense official said that “we're still assessing sort of the damage, [but] it's not clear that they've been very accurate in trying to hit that critical infrastructure, and there's been no perishable impact that we've seen to impeding or in any other way obstructing with the Ukrainians' ability to replenish and restore themselves.”<sup>119</sup> Microsoft would later state that the Lviv missile strike “disrupt[ed] transport service” in “a key logistical center for the movement of military and humanitarian aid.”<sup>120</sup>

In addition to informing the deliberate targeting process for strategic missile and airstrikes, Russian cyber actors might also try to geolocate groupings of Ukrainian forces in real time to support tactical fires such as artillery. The sheer firepower of Russian artillery has been a crucial factor for Moscow, “offsetting” the “generally mediocre performance of Russia's ground forces” for much of the war.<sup>121</sup> Many of Russia's artillery fires have been crude and terroristic: “sustained bombardment,” often “overwhelming and indiscriminate,” has “levelled [civilian] settlements and infrastructure” in cities such as Kharkiv, Chernihiv, and Mariupol. But well-aimed artillery fires have also been crucial to Russia on the battlefield, “preventing Ukrainian forces from massing to counterattack and causing considerable attrition to those units holding the line. . . . Particularly in Sievierodonetsk, Russian artillery was the key to preventing Ukrainian forces from turning the tables in the close fight as they did in the Battle for Kyiv prior to the Russian withdrawal from that axis.” With Russia firing about 20,000 shells per day as of July, granular targeting intelligence (perhaps from cyber operations) could perhaps have substantial effect.<sup>122</sup>

Some believe that Russia already demonstrated such a cyber capability in the pre-2022 Donbas conflict. CrowdStrike has claimed that, from 2014 to 2016, GRU cyber actors tricked Ukrainian soldiers into downloading a malicious version of an artillery targeting app. The infected app was capable of harvesting the victims' "gross locational data," potentially enabling pro-Russian units to "identify the general location of Ukrainian artillery forces and engage them."<sup>123</sup> The malware by itself could not geolocate users with sufficient accuracy to "directly facilitate" counterbattery fire. Rather, the harvested data were said to reveal a rough area for later search by pro-Russian UAVs, which would then "finalize" the targeting process using overhead imagery. The Ukrainian government, the app designer, and some Western cyber analysts disputed CrowdStrike's report—casting doubt on the existence of the compromise, the attribution to Russia, and the claimed battlefield effects. The company largely stood behind its analysis.<sup>124</sup>

So far, no similar reports have emerged since the 2022 invasion, despite Ukrainian forces' even more widespread and effective use of apps for artillery targeting and other purposes.<sup>125</sup> Russian cyber actors might have a variety of ways to try to geolocate Ukrainian units—for example, by compromising cell networks. But field research and interviews in Ukraine have not uncovered any evidence of Russian artillery fire being cued by cyber-enabled geolocation. Rather, a detailed report by Jack Watling and Nick Reynolds found that Russian artillery units use UAV reconnaissance, EW direction finding, acoustic reconnaissance, or counterbattery artillery radar to find Ukrainian positions.<sup>126</sup> Of these, only UAV reconnaissance was able to consistently cue somewhat timely and accurate Russian artillery fire; other mechanisms were more bogged down by "systemic friction and slowed responsiveness" in Russian battlefield communication, coordination, and decisionmaking. This suggests that if Russian cyber actors have somehow geolocated Ukrainian forces without their knowledge, the resulting data must still be confirmed or refined through overhead imagery—much as CrowdStrike had supposed.

Instead of hacking cell phones to acquire real-time geolocation, Russian cyber actors might try to find Ukrainian military equipment by hacking it directly. But there have been no credible, specific reports of this. To counter Ukrainian UAVs, for example, Russia relies on signal jamming or EW direction finding of ground operators, according to Watling and Reynolds; there were no reports of Ukrainians UAVs or their control software being hacked.<sup>127</sup> Many of Ukraine's other combat systems are Soviet-era and pre-digital.<sup>128</sup> Although Western-provided systems could in theory be more vulnerable to cyber intrusions, Russian claims of successful penetrations appear to be bluster. A Russian military expert alleged in August that the U.S.-made HIMARS rocket launcher "has been hacked . . . instantly fixing the launch site."<sup>129</sup> Around the same time, Moscow began claiming successful hits on many HIMARS systems. However, the Pentagon confirmed that all HIMARS were accounted for, and Ukrainian sources said that Russia had launched cruise missiles at wooden decoys.<sup>130</sup> If this is true, the decoys would further confirm Russia's reliance on overhead imagery—not cyber-enabled geolocation—for targeting in the field.

**For Occupation.** Cyber intelligence collection can be militarily useful even after territory has been seized. Where Russia has controlled parts of Ukraine, its occupation forces must suppress local resistance. In theory, smart occupiers would also seek to restore basic services and administer territory in a way that might build local political support and extract economic value over time. Moscow has focused more on suppression than on rebuilding and administration. Shortly before the invasion, Washington warned the United Nations that “Russian forces are creating lists of identified Ukrainians to be killed or sent to camps following a military operation.”<sup>131</sup> This warning did not specify what sources of intelligence Russia was relying on to develop such lists. Open sources would be adequate to identify the most prominent figures hostile to Russian interests, such as politicians, journalists, and intellectuals. Russia’s human agents in Ukraine could then help to provide a more textured understanding of the political scene and perhaps identify less prominent likely resisters. (Moscow reportedly recruited at least two possible slates for national leadership of a puppet state, paid numerous collaborators and saboteurs throughout the country, and has found co-optees to run some occupied Ukrainian cities.<sup>132</sup>)

Cyber operations could supplement these traditional information sources in several ways. First, mass data collection (such as communication records, geolocation, and metadata) might be used to identify ordinary Ukrainian citizens with links to partisan activity—people without a public record of activism and who aren’t personally known to Russia’s agents. Cyber activity potentially intended for this purpose has included relentless Russian attempts to penetrate Ukraine’s telecommunications companies. Second, targeted cyber espionage could help to verify the political intelligence Moscow receives from its HUMINT sources. The reliability of these sources has been a persistent challenge for Russian intelligence agencies before and during the war. Third, stolen public databases (like address lists and passport information) could facilitate the tracking, arrest, and/or assassination of targeted individuals. For example, shortly before the invasion, Russian cyber actors breached Ukraine’s Ministry of Internal Affairs and acquired a national car insurance database, among other relevant data.<sup>133</sup> Granted, similar information might be directly available to Russian occupiers via Ukrainian computer networks and personnel physically under their control. But Ukrainians sometimes wiped key data in advance of Russian territorial gains, putting a greater premium on any information that Russian hackers had already obtained from afar.<sup>134</sup>

Despite the many ways that cyber intelligence collection might be useful to Russian occupiers, Moscow has generally seemed to favor cruder, harsher tactics in its areas of influence. Rather than assembling a careful intelligence picture of local citizenry to facilitate the selective suppression of key resisters while currying favor with others, Russian forces have more often carried out brutal and at times indiscriminate large-scale violence, relied on physical intimidation, and neglected to restore basic services (including internet) in many areas.<sup>135</sup> Russian atrocities in the Kyiv suburbs, particularly Bucha, represent an extreme case of a pattern observed throughout the country: countless instances of arbitrary killings, rapes, looting, and other crimes committed by poorly trained and loosely supervised Russian troops who choose their victims casually or even randomly.<sup>136</sup>

In Mariupol, Russian forces essentially demolished the city before taking over, causing at least three-quarters of the residents to flee.<sup>137</sup> Weeks passed without any serious effort to restore basic services such as electricity, communications, and medical care.<sup>138</sup> Internet and phone service remained very limited one month after the takeover. Even after three months, most citizens still lacked electricity or running water.<sup>139</sup> In the Donbas, Kyiv has said that Moscow deported more than a million Ukrainian citizens to Russia. People who remain have been subjected to “humiliation, torture, robbery—or arbitrary, extrajudicial killing.”<sup>140</sup> This roughly tracks with how Russia and its militia allies have governed eastern Ukrainian territory under their control since 2014. Reports from the Donbas depict Russian neglect and chaos, not a sophisticated surveillance state.<sup>141</sup>

The most notable exception was Kherson. Within a few weeks of taking the city, Russian occupiers ordered local Ukrainian officials to reroute internet and mobile traffic through Russian national infrastructure—enabling Moscow to apply its own internet regulations, surveillance, and censorship to Kherson.<sup>142</sup> Citizens could only buy SIM cards with Russian phone numbers and had to display their passports to do so. Russian authorities blocked access to Ukrainian and independent news media, as well as Facebook, Instagram, and Twitter—though not Telegram. The special efforts to control Kherson’s internet could stem from the fact that it was “the only provincial Ukrainian capital captured intact by Russian forces” and other cities were simply too decimated to be worth the effort.<sup>143</sup> Kherson’s geographic location (near Russian-controlled Crimea), economic value (as a port city), and political status (annexation was planned) may have also played a role. Kherson showed that, under the right circumstances, Russian occupation forces place high value on cyber surveillance. At the same time, it seemed to indicate that physical control of telecommunications networks offers the ultimate cyber collection toolkit for occupiers; next to this, remote hacking would be a more modest capability.

**For Influence Activities.** The full breadth of Russia’s wartime influence, propaganda, and disinformation activities in Ukraine is vast and beyond the scope of this paper. But there are at least two ways that cyber operations can provide direct intelligence or operational support to Russian influence efforts. First, Russian cyber actors can carry out so-called hack-and-leak operations—the digital theft and publication of sensitive data meant to discredit, distract, or demoralize victims. In March, Microsoft observed two different cyber actors—one tied to the GRU, and the other a “suspected Russian threat actor”—compromise “an institution in Ukraine that was featured in false Russian weapons conspiracies in the past.”<sup>144</sup> It is unclear whether any sensitive data were exfiltrated or later published. The CyberPeace Institute has documented just five hack-and-leak incidents targeting Ukraine, including three by the self-described Russian hacktivist group XakNet.<sup>145</sup> (By comparison, Russia has suffered sixty-three such incidents during the war.)

Second, Russian cyber actors can use compromised systems or networks as platforms for disseminating influence material. In March, a deepfake video of Zelenskyy calling on Ukrainians to surrender was uploaded to social media.<sup>146</sup> Hackers then gained access to a TV channel, Ukraine 24, to help spread the fictitious story. They placed a still image from

the video on the channel's website, and they edited the chyron text, scrolling below the live TV broadcast, to reflect the deepfake narrative. Despite these efforts, the video was unconvincing and readily debunked.

Later in March, Ukrainian intelligence announced the discovery and remediation of a botnet in the Dnipropetrovsk region that was being remotely controlled by Russia's security services.<sup>147</sup> Moscow had reportedly used the botnet to send about 5,000 propaganda text messages to Ukrainian troops and law enforcement. This number seems small, given that Russia has been sending similar texts since 2014, often using fake cell towers rather than cyber operations.<sup>148</sup> The effectiveness of these messages is unknown. The morale of Ukrainian forces has waxed and waned during the conflict, with some desertions occurring in June.<sup>149</sup> The core problem then was high casualties driven by Russia's artillery overmatch.<sup>150</sup> Propaganda texts would be a marginal factor by comparison, though they could help to cement and aggravate the preexisting concerns of Ukrainian troops and civilians.

From public evidence, it does not seem that Russian cyber actors have made very serious efforts to support influence operations in Ukraine. But undiscovered or undisclosed activities may reveal a different picture.

**For Negotiations.** Russia and Ukraine conducted several high-level negotiations in late February and March, which did not yield any significant results. There have subsequently been limited, fragile agreements on some humanitarian issues, but no serious proposals for large-scale cease-fires or a negotiated settlement of the war.<sup>151</sup> Still, many observers expect the war will someday end at the bargaining table.<sup>152</sup> At that stage, Moscow could greatly benefit from strategic intelligence on Ukrainian senior leadership—its perceptions, intentions, plans, stances, debates, and schisms. Even now, with no negotiations on the horizon, intelligence on Zelenskyy's inner circle could help Putin and his military chiefs design military operations to maximize political leverage.

The Ukrainian government has detected “a lot of attempts to hack Ukrainian officials' phones, mainly with the spreading of malware,” though it claimed in June that none of these attempts were known to be successful.<sup>153</sup> Top leaders have secure devices and networks available for some purposes. Washington gave Zelenskyy a “secure satellite phone” to communicate with the U.S. government, and his office apparently possesses secure landline networks for internal communication with national security agencies.<sup>154</sup> Generally speaking, Ukrainian counterintelligence and operational security efforts have outperformed all reasonable expectations—as demonstrated by the numerous foiled attempts to assassinate Zelenskyy.<sup>155</sup>

Still, Zelenskyy and his inner circle have some inherent cyber vulnerabilities owing to their necessary use of unsecured internet and cell connections. Zelenskyy's masterful social media activity has been crucial in rallying the Ukrainian people to resist Russian aggression and in persuading foreign leaders and societies to provide essential military, humanitarian, and diplomatic aid. Andriy Yermak, head of the presidential office, said that in the early weeks

of the war, “he regularly texted photos of slain Ukrainian children and ruined Ukrainian homes to the cellphones of officials around the world, including Jake Sullivan, the White House national security adviser; Karen Donfried, the assistant secretary of state for European and Eurasian affairs; and members of Congress.”<sup>156</sup> Zelenskyy, Yermak, and other close confidants may benefit from software encryption in some contexts. But in general, their use of internet-connected devices—although a strategic imperative—will create continued opportunities for Russian cyber actors to try to collect intelligence. If the Russians succeed in this, the impact on eventual negotiations may manifest in the future and might never be known.

**Conclusion.** Intelligence collection—not fires—has likely been the main focus of Russia’s wartime cyber operations in Ukraine, yet this too has yielded little military benefit (see Table 4).<sup>157</sup> Many of Moscow’s military intelligence needs can be fulfilled more readily by non-cyber sources. More fundamentally, Russia’s ham-fisted overall approach to the war—from its campaign planning to its occupation of seized territory—suggests that key military decisions are not guided by a rigorous all-source intelligence process.

**Table 4. Comparing Russia’s Cyber and Non-cyber Military Intelligence Collection in Ukraine**

Intelligence support to...	Cyber collection	Non-cyber collection	Limitations on use
<b>Prewar planning</b>	Likely phone surveillance. Attempted cyber intrusions of Ukrainian military, diplomatic, industrial base, administrative, and humanitarian agencies and organizations.	More than 800 alleged HUMINT sources, including some senior intelligence officers and opposition politicians. Extensive polling on invasion scenarios. Open-source information on Ukrainian politics and military readiness.	Pervasive weaknesses in Russian intelligence analysis, internal communication, and decisionmaking, leaving Moscow unable to competently assess the available information on Ukraine’s politico-military situation.
<b>Strategic targeting</b>	At least two cases of Russian cyber intrusions plausibly providing intelligence to missile targeteers, but no reason to think this made the strikes more effective.	Satellite and UAV imagery, radar, and open sources can identify many strategic targets, confirm their importance, and reveal key aimpoints. Russia apparently also tasked human agents (who sometimes had outdated information) with designating early strike targets.	Russia’s missile targeting calculus is at times haphazard. Missiles are sometimes used against strategic targets but also against minor military targets or seemingly random civilian objects.
<b>Tactical targeting</b>	No indication that Russian cyber forces can provide real-time geolocations of Ukrainian troops or equipment to cue artillery, despite claims that Russia had done this in the Donbas as early as 2014.	UAVs, EW direction finding, acoustic reconnaissance, and radar. Of these, only UAV reconnaissance was able to consistently cue somewhat timely and accurate Russian artillery fire.	Training and command-and-control problems have led to “systemic friction and slowed responsiveness” in Russian battlefield communication, coordination, and decisionmaking, limiting the utility of tactical targeting intelligence.

Intelligence support to...	Cyber collection	Non-cyber collection	Limitations on use
<b>Occupation</b>	Breaches of administrative databases and telecoms might aid in identifying, tracking, and interdicting resisters. Cyber collection can help verify data from human sources or preserve data that Ukrainians wiped in advance of Russian territorial gains.	Open sources can identify prominent figures hostile to Russian interests. Human agents could point to less prominent individuals. Moscow reportedly recruited at least two possible slates for national leadership of a puppet state, paid numerous collaborators and saboteurs throughout the country, and has found co-optees to run some occupied Ukrainian cities.	Rather than assembling a careful intelligence picture of local citizenry to facilitate the selective suppression of key resisters while currying favor with others, Russian forces have more often carried out brutal and at times indiscriminate large-scale violence, relied on physical intimidation, and neglected to restore basic services (including internet) in many areas.
<b>Influence operations</b>	Five documented hack-and-leak incidents as of early November. Elaborate cyber-enabled dissemination of a deepfake was quickly debunked. Botnet sent about 5,000 propaganda text messages to Ukrainian troops and law enforcement.	Large-scale, yearslong, multipronged online and offline influence efforts. Control of media, public information, schools, and sometimes TV, radio, and internet in occupied areas.	Russia's war has led to a surge of Ukrainian nationalism, rendering many influence activities ineffective or counterproductive.
<b>Negotiations</b>	The Ukrainian government has detected "a lot of attempts to hack Ukrainian officials' phones, mainly with the spreading of malware," though it claimed in June that none of these attempts were known to be successful. Zelenskyy and his inner circle have inherent cyber vulnerabilities due to their need to use public internet and phone networks.	Russia leverages open-source information, signals intelligence, and any human agents it retains in elite Ukrainian political circles.	As with the initial war planning, Putin and his top advisers may simply disregard intelligence in their dealings with Kyiv. No significant negotiations have taken place since earlier in the war, so the strategic impact of any relevant cyber intelligence collection remains to be determined.

Despite Moscow's institutional limitations, it might still achieve cyber intelligence breakthroughs as the war progresses. Conceivably, Russian hackers could obtain real-time geolocation data that enable the assassination of Zelenskyy or the timely and accurate targeting of Ukrainian forces, particularly those with high-value Western weapons systems. They might also conduct hack-and-leak operations revealing sensitive war information to the Ukrainian and Western public, such as Ukraine's combat losses, internal schisms, or military doubts; or collect valuable information about Kyiv's perceptions and intentions that can aid Moscow at future talks, among other scenarios. Russian intelligence collection therefore represents the greatest ongoing cyber risk to Ukraine.

## Why Have Russian Cyber Operations Not Had Greater Strategic Impact?

Most Western observers agree that Russian cyber operations have not had much strategic impact in Ukraine, but there is less consensus on why. Some cite Russia's cyber incapacity or reticence, while others point to the defensive efforts of Ukraine and its allies. Analysts also vary in whether they focus on the circumstances of this particular war, or on the role of cyberspace in warfare generally. Anne Neuberger, U.S. deputy national security advisor for cyber and emerging technology, acknowledged in July that there are “any number of theories for what we saw, and quite frankly, what we didn't see.” She observed that “some argue that we don't quite know” why Russian hackers failed to cause greater disruptions of Ukrainian communications and electric power (for example), and said that “it's certainly something we're watching very closely” in intelligence and cyber policy circles.<sup>158</sup>

Below is a review of twenty-five different factors that have been proposed by Ukrainian and Western officials, companies, and commentators, including some that emerged from this paper's analysis. Building on the observations and arguments made above, each proposed factor is tentatively assigned high, moderate, or low importance as an explanatory factor (summarized in Table 5). This reflects one reasonable interpretation of the evidence.

Individually, these assessments are debatable. Collectively, they reveal that many factors were likely at play. Although some analysts have contended that one or two particular factors were decisive, this appears doubtful. More likely, the reversal of several factors—even one or two with high importance—would not have been enough to significantly improve the overall military utility of Russian cyber operations. In other words, Russia's low cyber success in Ukraine seems to have been overdetermined.



**Table 5. Factors Inhibiting Russia’s Cyber Success in Ukraine**

	Factor	Category
HIGH	Russian cyber forces were too small to meaningfully contribute to a full-scale war.	
	Russia has been slow to regenerate cyber capability once used.	
	Ukraine’s national digital infrastructure was structurally resilient.	
	Cloud service providers helped Ukraine migrate key data to secure servers outside of the country.	
	Cybersecurity companies provided advanced end-point security, threat intelligence, and information sharing.	
	Starlink systems bolstered the security and resilience of Ukrainian telecoms.	
MODERATE	Russia’s corrupt, incompetent, and ideological national security institutions made cyber intelligence collection less useful for military decisionmaking.	
	Russia had across-the-board deficits in combined arms warfare.	
	Russian cyber units were organizationally isolated from combat units.	
	Russian cyber doctrine emphasized intelligence, subversion, and psychological warfare rather than combat integration.	
	Russia chose not to focus its full cyber capacity on Ukraine.	
	Russia’s cyber fires had much less psychological and political impact than its kinetic attacks.	
	Russia’s kinetic targeting was too imprecise and haphazard to benefit from cyber-derived intelligence.	
	Russia’s brutal, arbitrary, neglectful, and predatory occupation forces had limited use for cyber intelligence.	
	Long-term investments in Ukraine’s cyber defense ecosystem have paid dividends.	
Ukrainians have used foreign messaging apps that Russia is unable or unwilling to target with cyber attacks.		
LOW	Russia compartmentalized its invasion plans, leaving cyber operators unable to prepare.	
	Russia anticipated a rapid military victory that would not require significant cyber operations.	
	Russia has been distracted by the need to defend its own networks against foreign cyber operations.	
	Russian forces preserved Ukrainian systems for use in communication or intelligence gathering.	
	Russian forces preserved Ukrainian infrastructure to facilitate eventual occupation.	
	Some key Ukrainian systems, such as military equipment, have not yet been digitized or networked.	
	Ukraine has had many years of prior experience in monitoring and countering Russian cyber operations.	
	Ukraine’s “IT Army” has enabled global grassroots cyber professionals to augment Ukrainian personnel.	
U.S. and NATO defensive and counter-cyber operations, including “hunt forward,” have been effective.		

- Russian Planning, Organization, and Doctrine
- Russian Cyber Capability and Capacity
- Russian Restraint
- Russian Way of War
- Ukrainian Cyber Architecture
- Ukrainian Cyber Defenses
- Foreign Support to Ukraine

## Russian Planning, Organization, and Doctrine

### Factor 1: Russia's corrupt, incompetent, and ideological national security institutions made cyber intelligence collection less useful for military decisionmaking.

**Moderate importance.** If Moscow had a competent and candid strategic decisionmaking process prior to the war, then cyber intelligence on the state of Ukraine's military and politics might have been valuable in formulating initial Russian war plans, including Putin's crucial decision about whether to invade. We don't know what kind of intelligence Russia's cyber actors obtained prior to the war. And arguably, human and open sources would provide more relevant information on Ukraine's strategic situation—though cyber intelligence can be used to help confirm such information. In any case, we do know that Russia grossly underestimated Ukraine's military and political staying power. This suggests that relevant cyber intelligence, if it did exist, was ignored or discounted by Moscow's intelligence analysts and decisionmakers.

### Factor 2: Russia compartmentalized its invasion plans, leaving cyber operators unable to prepare.

AND

### Factor 3: Russia anticipated a rapid military victory that would not require significant cyber operations.

**Low importance.** The quantity and quality of Russian cyber fires actually peaked in the days immediately before and after the invasion, when Moscow launched the Viasat hack and a huge spate of destructive attacks. Russian cyber fires subsequently declined in number, novelty, and impact. If advanced planning were Russia's key limiting factor, one would expect the opposite pattern, as Russian cyber operators would gradually adapt to wartime conditions and began to plan and execute operations in earnest. Indeed, senior Ukrainian cyber official Victor Zhora has so far proved prescient in his April prediction that Russian offensive cyber operations had "likely reached their full potential" and would not "scale" any further.<sup>159</sup> Nine months into the war, there is little reason to suppose that Russia still needs more time to ramp up its cyber operations. While better initial planning could perhaps have made early Russian cyber fires more effective than they were, the overall nature of these operations—which sought to disrupt government and civilian communications and systems on a wide scale—is largely what one would expect based on Russian doctrine and general military principles.

#### Factor 4: Russia had across-the-board deficits in combined arms warfare.

**Moderate importance.** Russian forces have struggled in many different ways to synchronize their activities—across warfighting domains, military services, geographic areas, and functional disciplines—and these deficits have significantly hindered Moscow’s overall war efforts. When a military has so many serious failures of coordination, including among military roles that have coexisted for decades, the introduction of a newer and less mature capability like cyber inevitably presents enormous coordination challenges. It is likely that better coordination with kinetic forces would have enhanced the military utility of Russian wartime cyber operations. However, the size of this effect isn’t clear.

On the one hand, Moscow’s cyber operations seemed to have their greatest strategic impact when they were most closely integrated with kinetic operations. The high watermark on both scores came in the first days of the war. That was when Moscow executed its most militarily consequential known cyber operation (the Viasat hack), and its largest spate of destructive cyber operations, to coincide with ground and air operations. On the other hand, Russia’s early cyber success depended not only on cyber-kinetic coordination but also on its initially large stockpile of preplanned cyber fires. In the weeks that followed, Moscow’s cyber fires declined precipitously as Russian hackers proved unable to maintain such a high operational tempo. Once Russian cyber fires slowed to a trickle (relative to the size of the war), the benefits of coordination with kinetic operations would likewise have fallen. Improving cyber-kinetic coordination probably would not have seemed like a smart priority for Russian theater commanders.

#### Factor 5: Russian cyber units were organizationally isolated from combat units.

AND

#### Factor 6: Russian cyber doctrine emphasized intelligence, subversion, and psychological warfare rather than combat integration.

**Moderate importance.** The GRU has been Russia’s lead provider of cyber fires in the Ukraine war.<sup>160</sup> Microsoft stated in December that all “destructive attacks against Ukrainian targets in support of the Russian war effort have been the responsibility of” GRU-associated actors.<sup>161</sup> Although part of the military, the GRU is a national-level element that specializes in intelligence, subversion, and assassination; it is not designed for close integration with regular troops in conditions of large-scale combat. This may help explain why the GRU succeeded in executing a strategic cyber campaign (Viasat and early wipers) to coincide with the initial invasion, but has subsequently failed to show much tactical coordination with Russian units on the ground. However, Russia’s cyber intelligence collection operations—presumably a GRU strong point—have not seemed any more impactful than its cyber fires. In particular, public evidence suggests that cyber operations have offered surprisingly feeble support to influence activities, a GRU hobbyhorse. All this suggests that doctrine isn’t the whole story.

## Russian Cyber Capability and Capacity

### Factor 7: Russian cyber forces were too small to meaningfully contribute to a full-scale war.

**High importance.** To make a serious difference in Moscow’s war effort, Russian cyber operations would need to scale to match the size of the war itself. At best, this was achieved only in the war’s earliest weeks. Overall, however, Russian cyber operations have barely registered on the grand scale of Moscow’s military ambitions and high-intensity combat operations in Ukraine.

To review, Moscow sent more than 150,000 troops to subdue the whole of Ukraine, a country with 44 million people and one of the largest land areas in Europe. Russia launched simultaneous offensives on multiple axes and sent standoff strikes at Ukrainian targets—ultimately thousands of them—in all regions. Eventually, Moscow scaled back its military mission to focus on eastern Ukraine. Even so, the war remained large enough that cyber operations would need to be either incredibly frequent or remarkably effective (or better yet, both at once) to make a measurable difference. Yet Russia’s significant known cyber fires have amounted to just a few dozen data deletion operations and two failed industrial control disruptions. Among these, the Viasat hack is the only case where public evidence suggests much plausible military impact. In sum, Moscow’s cyber onslaught was unprecedented by peacetime and gray zone standards—but it was small relative to the war in Ukraine.

It is unclear whether Moscow took steps to grow its cyber forces, either before or after the invasion. Russia’s large and highly capable cybercrime ecosystem has not visibly participated in the war to the extent many had anticipated. The Russian state has long tolerated and co-opted cyber criminals, leading analysts to expect they would be activated as an auxiliary force during crisis or wartime. Although some purported Russian criminal groups and hacker collectives have targeted Ukraine, and XakNet in particular has carried out several noteworthy operations, much of the criminal activity has been low-level denial of service.<sup>162</sup> Overt activity by major Russian ransomware gangs has largely focused on non-Ukrainian targets.<sup>163</sup> However, Russian criminals may be lending assistance in ways that are difficult to detect.

### Factor 8: Russia has been slow to regenerate cyber capability once used.

**High importance.** If Russian cyber forces had somehow managed to maintain the historic tempo of significant operations seen at the war’s outset, they could well have had strategic impacts over time. But Russia suffered a steep drop-off in quantity and quality of cyber fires after the first few weeks of the war. The decline of novel wipers, and related tactical shifts by Russian hackers, suggests a limited stockpile of technical resources.

## Factor 9: Russia chose not to focus its full cyber capacity on Ukraine.

**Moderate importance.** The Russian government refrained from conducting significant destructive or disruptive cyber attacks against Ukraine’s Western allies from the outset of the war until October, when the GRU carried out a ransomware attack on logistics and transportation companies—two in Ukraine and one in Poland.<sup>164</sup> Even so, Moscow has continued to carry out large-scale cyber espionage and other network penetrations on a global scale. Russian cyber operations against Western targets have either remained stable or increased since the invasion began, judging from numerous reports by Western governments and cybersecurity firms. While the GRU has taken the lead on Russian cyber operations in Ukraine, Moscow’s other cyber-capable agencies (such as the Foreign Intelligence Service, or SVR) have largely focused elsewhere.<sup>165</sup>

Statistics published by Microsoft paint a picture of divided Russian attention. The company reports that “64 percent of Russian threat activity against known targets was directed at [networks operated by] Ukraine-based organizations between late February and June.”<sup>166</sup> Granted, this level of concentration is a striking reflection of Russia’s new wartime priorities; Victor Zhora has said that Moscow tripled its cyber operations against Ukraine from prewar baselines.<sup>167</sup> But Microsoft’s figure also means that more than a third of this type of Russian cyber activity continued to be directed outside of Ukraine. The company separately counted Russian attempts to compromise customer accounts on Microsoft-operated online services like Office 365. Surprisingly, just 2 percent of this activity targeted Ukraine. Although Ukrainians comprise a tiny portion of these services’ user base, one might still expect Russian cyber actors to have targeted these Ukrainians with greater intensity.<sup>168</sup>

From Russia’s perspective, the wisdom of this cyber resource allocation can be debated. On the one hand, Putin views the Ukraine war as existential, implying it should command all available resources. On the other hand, the war has created a number of new national security challenges for Moscow beyond Ukraine’s borders. In addition to supporting combat operations, Russian cyber actors must monitor and suppress domestic dissent, collect intelligence on Kyiv’s Western allies and seek to deter them from further intervention, and try to obtain technologies that are now denied to Russia via export controls and sanctions.<sup>169</sup> Regardless of its rationale or merits, Russia’s decision to maintain and perhaps even expand its global cyber target list has reduced the cyber capacity available for use in Ukraine.

That said, a different resource allocation might not result in dramatically different outcomes. Even if Russia were to double or triple its existing cyber operations against Ukraine, for example, it might still not be enough to materially impact the war.

### Factor 10: Russia has been distracted by the need to defend its own networks against foreign cyber operations.

**Low importance.** There is a small amount of evidence that Russian offensive cyber actors have turned some of their attention to countering cyber threats against Russia—for example, by seeking to hack the Ukrainian IT Army that is itself hacking Russian networks.<sup>170</sup> In general, however, the overlap between Russian personnel, units, and capabilities that Moscow uses for offensive versus defensive purposes may be limited.

## Russian Restraint

### Factor 11: Russian forces preserved Ukrainian systems for use in communication or intelligence gathering.

**Low importance.** Russian cyber fires have targeted Ukrainian telecommunications systems and supporting critical infrastructure at all stages of the war—from the disruptions of Viasat and Ukrtelecom to the repeated attempts to interrupt electrical power. Although Russian forces have indeed relied on Ukrainian infrastructure (such as cell service) to communicate and collect intelligence, they have nevertheless taken no visible action to avoid kinetic strikes on telecommunications networks and supporting infrastructure, which have sustained heavy damage throughout the country and have required continuous repair by Ukrainian workers.<sup>171</sup> Ukrainian data centers and broadcast towers have also been deliberately targeted by Russian precision strikes.<sup>172</sup> All this suggests that—for much of the war, at least—Moscow has had no effective, centralized plan to save Ukrainian communications networks for Russia's own wartime use.

### Factor 12: Russian forces preserved Ukrainian infrastructure to facilitate eventual occupation.

**Low importance.** Russia has deployed brutal mass bombardments and siege tactics in many areas. In some places that have been controlled by Russia, such as Mariupol, there were minimal efforts to restore basic services such as electricity, communications, and medical care. This suggests that Moscow has been unconcerned with preserving Ukrainian infrastructure—at least in much of the country—for its eventual control.

Russia may have initially planned for cyber restraint before changing its mind as the war evolved. If so, one would expect Russian cyber fires on Ukrainian critical infrastructure to increase in number and severity over time. Yet Russian cyber fires generally peaked in the days and weeks surrounding the immediate invasion, implying that capacity rather than intent has been the primary constraint. A possible counterexample is Russia's cyber fires on industrial control systems, which did not occur until April and July. Preparation for the July attack apparently began no later than February, suggesting that Russia sought, at a minimum, to develop options for industrial control system attacks as soon as the war began.

## Russian Way of War

### Factor 13: Russia's cyber fires had much less psychological and political impact than its kinetic attacks.

**Moderate importance.** Russian forces have killed tens of thousands of Ukrainians, brutalized and terrorized civilian populations, destroyed large portions of major cities, and displaced millions. It is difficult to imagine any cyber campaign—no matter how well-constructed and persistent—that would meaningfully add to this societal and psychological trauma. Nevertheless, we know little about the dynamics of Ukrainian wartime politics and morale. Conceivably, popular Ukrainian support for continuing to prosecute the war has depended in part on Ukrainians' initial and continued ability to hear from their leaders, access basic services, and communicate with family members. If so, a highly effective and sustained campaign of cyber disruptions by Moscow could perhaps have helped force Kyiv to the bargaining table over time. More study of these questions is warranted.

### Factor 14: Russia's kinetic targeting was too imprecise and haphazard to benefit from cyber-derived intelligence.

**Moderate importance.** Russian artillery fires have usually “lack[ed] much of the C4ISTAR [command, control, communications, computers, information/intelligence, surveillance, targeting acquisition, and reconnaissance] coordination as envisioned by the Reconnaissance Fire Complex and exhibit[ed] a considerable degree of systemic friction and slowed responsiveness,” according to Jack Watling and Nick Reynolds.<sup>173</sup> In the face of these deficits, Russian artillery units have at times sought to overwhelm their enemy with sheer quantity. It is therefore unclear whether cyber-derived tactical targeting intelligence—for example, precise real-time geolocation of Ukrainian positions—could be productively used by Russian forces. It does seem that some intelligence sources are more successful than others. When Russians can spot Ukrainians via UAV imagery, they have directed artillery fire much more rapidly and accurately than when EW direction finding, acoustic reconnaissance, or radar was used.

Russia's missile targeting process is also variable. Russia has often launched missiles against minor military targets and more or less random civilian objects.<sup>174</sup> In those cases, cyber-derived intelligence would not be of much use. But missiles have sometimes struck strategic targets, such as bases, airports, defense production facilities, transportation nodes, and energy infrastructure. It is conceivable that cyber intelligence collection might have sometimes provided unique targeting information—for example, revealing a hidden dependency or vulnerability. There are a few known cases where Russian cyber operators plausibly fed intelligence to missile targeteers, but it's not obvious in those cases that cyber intelligence was important. Missile targeteers would already know of most strategic Ukrainian targets via traditional intelligence sources. Cyber intelligence would typically be a convoluted and time-intensive way of confirming a target's importance and identifying aimpoints compared to, say, satellite imagery.

### Factor 15: Russia's brutal, arbitrary, neglectful, and predatory occupation forces had limited use for cyber intelligence.

**Moderate importance.** Although available information is sparse, Russian forces in occupied territory do not seem to have used sophisticated intelligence techniques to separate key resisters from other citizens. Rather, they have more often carried out brutal and at times indiscriminate large-scale violence, relied on physical intimidation, and neglected to restore basic services (including internet) in many areas.<sup>175</sup> The most notable exception is Moscow's move in early May to reroute internet traffic from Kherson—which Putin planned to annex—through Russian national infrastructure, enabling Moscow to apply its own internet regulations, surveillance, and censorship to the city.<sup>176</sup> However, this incident serves to highlight that physical control of telecommunications networks can enable far more systemic surveillance than remote hacking.

## Ukrainian Cyber Architecture

### Factor 16: Ukraine's national digital infrastructure was structurally resilient.

**High importance.** Ukraine's national internet and IT infrastructure, even before the war, was resilient in many ways. Researchers have identified “low market concentration at multiple levels and the relatively high number of interconnect facilities,” meaning “there are no obvious choke points, or individual networks whose loss would have a crippling effect on the internet in Ukraine.”<sup>177</sup> Moreover, the country has a thriving workforce of IT professionals and network engineers, and this human element has proven agile, collaborative, and highly motivated to maintain digital connectivity in the face of kinetic and cyber fires.<sup>178</sup>

### Factor 17: Some key Ukrainian systems, such as military equipment, have not yet been digitized or networked.

**Low importance.** There have been no reported hacks of Soviet-era Ukrainian military equipment, much of which presumably has limited or no connectivity.<sup>179</sup> But equally, there have been no credible and specific reports that Ukraine's modern, networked equipment has been hacked. For example, Ukraine's drone operations have proven vulnerable to Russian jamming and EW direction finding, but field researchers have not noted any evidence of hacking.<sup>180</sup> Of course, Kyiv and its suppliers and allies may choose not to publicize any successful Russian hacking of military hardware. However, it would probably be difficult to conceal a large number of incidents with significant battlefield consequences, as demonstrated by Ukraine's well-documented struggles against Russian EW during some parts of the war.



## Ukrainian Cyber Defenses

### Factor 18: Long-term investments in Ukraine's cyber defense ecosystem have paid dividends.

**Moderate importance.** Since roughly 2017, the United States has expanded multiple initiatives to bolster the cybersecurity of Ukraine's government and critical infrastructure.<sup>181</sup> In addition, "numerous [other] foreign governments and cybersecurity companies had invested in Ukrainian cyber capacity building over several years."<sup>182</sup> Ukrainian institutions made parallel investments of their own.<sup>183</sup> For example, one of Ukraine's largest telecoms companies grew its cybersecurity workforce by about two-thirds from 2015 to 2022.<sup>184</sup> Such investments may well have contributed to Ukraine's wartime cyber defenses. It is suggestive to compare the periods before and after these reforms. From 2015 to 2017, Ukraine was the victim of three exceptionally damaging Russian cyber attacks: two electrical power disruptions and the NotPetya attack. But from 2018 until Russia's 2022 invasion there were no comparably serious events, despite the ongoing Donbas conflict and occupation of Crimea. Plausibly, the broad-based and sustained investments in Ukrainian cybersecurity led to major improvements in the country's cyber posture.

### Factor 19: Ukraine has had many years of prior experience in monitoring and countering Russian cyber operations.

**Low importance.** If persistent cyber targeting of one country by another leads defenders to develop relative advantages over time, then this pattern would be evident around the world: major state-sponsored cyber actors would show gradually declining efficacy against their primary targets. This does not seem to be the case.

### Factor 20: Ukraine's "IT Army" has enabled global grassroots cyber professionals to augment Ukrainian personnel.

**Low importance.** Although the IT Army was originally announced as having both defensive and offensive missions, research suggests it soon became purely offensive in nature.<sup>185</sup> Any defensive benefits for Ukraine would be indirect, insofar as the IT Army's hacking of Russian systems caused Moscow to retask its own offensive units toward more defensively oriented missions.<sup>186</sup>

## Foreign Support to Ukraine

### Factor 21: Cloud service providers helped Ukraine migrate key data to secure servers outside of the country.

**High importance.** Ukraine undertook an emergency cloud migration immediately after the Russian invasion, which Ukrainian government agencies and Western companies have called critical to the country's cybersecurity and digital resilience.<sup>187</sup> Ukraine's digital minister, for example, said that the Amazon Web Services (AWS) cloud platform "literally saved our digital infrastructure."<sup>188</sup> The need for this migration was demonstrated when Russia reportedly damaged a Ukrainian government data center with a cruise missile attack "in the early days of the war."<sup>189</sup> Kyiv said that "no data was lost because backups were available," though it is unclear if cloud migration was the reason; Ukraine's governmental cloud migration may not yet have begun in earnest at that time. In any case, cloud migration has produced wide-scale improvement in Ukraine's overall cybersecurity and resilience.

The migration process unfolded iteratively over several months—with economically critical databases receiving first priority—and remained ongoing as of late July.<sup>190</sup> While this gradual timeline is to be expected for such an enormous and complex undertaking, it also suggests that cloud migration cannot wholly explain Ukraine's successful cyber defenses, particularly in the war's earlier stages. In fact, a cloud migration process can itself introduce various distractions, service disruptions, and new cybersecurity vulnerabilities (such as in the configuration and access interfaces of cloud assets), especially under the strained and chaotic circumstances of wartime. Cloud migration has certainly enhanced Ukraine's wartime cybersecurity, but it is probably not the single decisive factor.

### Factor 22: Cybersecurity companies provided advanced end-point security, threat intelligence, and information sharing.

**High importance.** Microsoft has argued that recent innovations in end-point security, threat intelligence, and information sharing have been some of the most important factors in Ukrainian cyber defenses.<sup>191</sup> For example, the company has declared that "for the first time in a major cyber event, behavioral detections leveraging machine learning used known attack patterns to successfully identify and stop further attacks without prior knowledge of the underlying malware—even before humans were aware of the threats."<sup>192</sup> Other companies, like AWS, have also provided close cybersecurity support to Ukraine, while threat intelligence from Western firms and governments has helped to expose and mitigate malicious activity.<sup>193</sup>

The impact of these efforts is difficult to judge, but their sheer scale is hard to discount. Few if any other moments have galvanized so many of the world's leading cybersecurity actors to protect a single set of victims from a defined set of bad actors. (The 2020 U.S. presidential

election may be the only comparable example.) This extraordinary concentration of cybersecurity capability presents major obstacles for even a determined and powerful adversary like Russia. That said, considerable effort and skill would be required to properly coordinate and leverage the cybersecurity support that Ukraine has received. More information is needed to understand how well Ukraine has done this under trying wartime circumstances.

### Factor 23: Starlink systems bolstered the security and resilience of Ukrainian telecoms.

**High importance.** Ukraine’s top cybersecurity official, Yuriy Shchyhol, cited Starlink as the most useful form of digital assistance that Ukraine has received during the war.<sup>194</sup> Starlink has reportedly made numerous tangible contributions to the war effort, such as enabling the control of Ukrainian drones, helping besieged Ukrainian troops in Mariupol stay in touch with their commanders, and facilitating Zelenskyy’s communications with world leaders and the global public.<sup>195</sup> Starlink’s architecture has been relatively resistant to cyber attacks and jamming, though Elon Musk claimed in May that the Russians were “ramping up their efforts.”<sup>196</sup>

To be sure, Starlink is not the mainstay of Ukraine’s internet. Ukrainian terrestrial telecommunications networks, which have higher bandwidth, have proven fairly resilient during the war, and Starlink users are advised to limit their reliance on the network because its signals pose a risk of discovery and targeting by Russian forces.<sup>197</sup> In early May, Ukraine’s digital minister said that “about 150,000 Ukrainians use Starlink on a daily basis”—less than 1 percent of the country’s population.<sup>198</sup> But some users are more important to Ukraine’s war effort than others. Anecdotally, front-line Ukrainian forces seem to be among the heaviest Starlink users. They often cite Starlink as their most important channel for command and control, and they have described outages as leading to “‘catastrophic’ loss of communications” on the battlefield.<sup>199</sup> Further research could investigate the extent to which essential communications, such as government, military, and critical infrastructure data, flow over Starlink and Ukraine’s various other telecommunications systems.

### Factor 24: Ukrainians have used foreign messaging apps that Russia is unable or unwilling to target with cyber attacks.

**Moderate importance.** Messaging and other communication apps—such as Signal, Telegram, Twitter, and Zello—were widely used in Ukraine before Russia’s invasion, making them familiar and valuable channels once the war began.<sup>200</sup> They have long been embraced by Ukraine’s government and media, becoming central sources of information about politics and daily life. Russia has used these same platforms to propagandize to the Ukrainian populace. Still, Ukraine’s continued access to familiar sources of instantaneous communication has brought more benefits than risks to the country. For example, social media has been an important means for Zelenskyy to reassure his people, particularly in the war’s early days when maintaining morale was most essential. More research is needed to understand the many effects of these platforms on the war’s progression.

## Factor 25: U.S. and NATO defensive and counter-cyber operations, including “hunt forward,” have been effective.

**Unknown importance.** Shchyhol has described “a constant synergy” between his government, U.S. Cyber Command, and the National Security Agency (NSA) to secure Ukrainian networks, “especially of government institutions and military-related installations.”<sup>201</sup> But there is no public information about the nature and extent of these activities or their impact.

## Conclusion

In sum, many factors have constrained Moscow’s cyber effectiveness in Ukraine. Perhaps the most important are inadequate Russian cyber capacity, weaknesses in Russia’s non-cyber institutions, and exceptional defensive efforts by Ukraine and its partners. To meaningfully influence a war of this scale, cyber operations must be conducted at a tempo that Russia apparently could sustain for only weeks at most. Moscow worsened its capacity problem by choosing to maintain or even increase its global cyber activity against non-Ukrainian targets, and by not fully leveraging cyber criminals as an auxiliary force against Ukraine. Meanwhile, Putin and his military seem unwilling or unable to plan and wage war in the precise, intelligence-driven manner that is optimal for cyber operations. Ukraine, for its part, has benefited from a resilient digital ecosystem, years of prior cybersecurity investments, and an unprecedented surge of cyber support from the world’s most capable companies and governments.

## What Lessons Apply to Other States’ Military Cyber Efforts?

The Russian war in Ukraine offers some general lessons for other states’ military cyber efforts. However, it is crucial that countries consider a range of relevant case studies and account for their own national circumstances, including the specific kinds of wars they might need to fight in the future. Below are some high-level insights and recommendations, with particular focus on the United States and Taiwan.

### Cyber Offense

**Fires.** Russia’s experience suggests that cyber fires can be usefully concentrated in a surprise attack or other major salvo, but they risk fading in relevance during larger, longer wars. Cyber commands that hope to sustain fires at militarily relevant levels throughout a

large-scale war should be appropriately sized and designed for this daunting task. What that means in practice isn't clear. At a minimum, Russia's apparent failure to mass adequate cyber force in Ukraine should prompt other countries to reexamine the assumptions behind their own sizing constructs. U.S. Cyber Command, for example, is still sized to its original 2012 model: about 6,200 personnel split into 133 teams, including twenty-seven Cyber Combat Mission Teams that would have primary responsibility for wartime cyber fires (among other tasks).<sup>202</sup> The command plans to add fourteen more teams in the next few years, with two new Combat Mission Teams included among the first additions.<sup>203</sup> U.S. Cyber Command is extremely large by global standards. Even so, it isn't clear that the organization can produce enough cyber fires capacity to meet expectations or needs in a major conflict, notwithstanding modest future growth. The command has said that new teams are being added in response to "recent demand across DoD"—presumably, peacetime and gray zone requirements.<sup>204</sup> Wartime needs would most likely be many times larger.

Militaries that prioritize wartime cyber fires may therefore face a difficult choice. They can opt to maintain huge standing cyber forces at significant expense. Alternatively, they can develop surge capacity mechanisms (drawing on reserves or civilians, for example), which are challenging to implement and risk cannibalizing domestic cybersecurity in a crisis. Moreover, adequate force size is necessary but insufficient to deliver meaningful wartime cyber fires.

The Russian example has also demonstrated the need for rapid regeneration of cyber capabilities. U.S. Cyber Command, too, has sometimes struggled with force regeneration—even under peacetime and gray zone conditions—and has therefore sought to develop lower-cost, "burnable" tools and infrastructure.<sup>205</sup> Such challenges would likely be far more acute in a major war. To make the most out of limited wartime cyber capacity, militaries may need to experiment with wave tactics: short bursts of intense cyber fires followed by periods of stand-down and regeneration. Russia possibly employed this approach when it halted destructive cyber attacks in the summer before resuming in October, around the same time that Moscow intensified its missile attacks. The more infrequent the waves of cyber fires, the more important it will be for militaries to coordinate them closely with kinetic fires.

Russia's war in Ukraine illustrates the high bar of delivering cyber fires at the scale and pace of major conflict. Militaries designed for large-scale war should carefully consider whether meeting this bar is a realistic goal. If their cyber commands cannot scale dramatically and regenerate rapidly, they should perhaps not focus on developing wartime fires in the zone of conflict. They might instead prioritize non-fires activities such as cyber defense operations or intelligence collection. Or they could plan for more selective war-related fires in other theaters, as Russia has done by holding NATO countries' networks at risk in an effort to deter further support for Ukraine. Militaries might also de-emphasize wartime missions entirely and invest instead in peacetime, gray zone, or prewar fires—including what the U.S. military calls "campaigning" or "shaping" operations.

In fact, many countries may already be heading down these various alternative paths. Max Smeets has found that, although more than forty states have established military cyber commands, just a few have ever conducted any known cyber effects operations (fires), in war or otherwise.<sup>206</sup> In this global context, the U.S. military—plus a handful of its friends and rivals—appears to have exceptionally ambitious cyber goals. Most countries should probably not emulate U.S. Cyber Command’s bold aspiration to “deliver strategic and operational advantages for the Joint Force . . . in conflict” by “integrat[ing] cyberspace capabilities and forces into plans and operations across all domains.”<sup>207</sup>

**Intelligence.** Cyber intelligence collection may have greater overall potential than cyber fires to support a variety of wartime military tasks. The Russian case, however, shows that realizing this potential requires competent analysis and decisionmaking processes and a reasonably precise “way of war.” Russian cyber operators may well have acquired more raw data in Ukraine than could be reliably interpreted and practically used by Russian political leaders, intelligence analysts, planners, targeteers, or occupying forces. As cyber capabilities proliferate, more countries could face this mismatch. In such cases, broad institutional reforms—upgrading analytic tradecraft, instilling professionalism, or combating corruption—will often have more value than further technical investments in cyber collection. Militaries unable to implement those reforms may find that exquisite cyber intelligence capabilities aren’t worth the effort to develop.

In addition, cyber operations have specific strengths and weaknesses as a source of wartime intelligence; they are not the right tool for every task. Although cyber operations can yield unique intelligence data, they’re more time-consuming and inconsistent than many other methods. Overhead imagery, for example, has most likely been far more important to Russian kinetic targeteers than cyber-derived intelligence. Cyber units should be fully integrated into all-source intelligence processes that direct them toward information needs which cannot be readily fulfilled by other means. Wartime use cases for cyber intelligence might include tracking high-value targets in real time, validating HUMINT in mission-critical situations, and acquiring very large data caches with durable, multipurpose value.

## Cyber Defense

Cyber defenders also have much to learn from the Russia-Ukraine war. Their first task is to revisit assessments of enemy offensive cyber capabilities in light of Russian challenges and limitations in Ukraine. Although some of Moscow’s struggles may be circumstantial, others could apply more broadly. Cyber defenders should therefore consider whether they have overestimated their respective enemies’ likely ability to use cyber operations to win a future war against them. For example, U.S. officials have long worried that an adversary could exploit or disrupt American weapon systems during war, and have therefore worked for years to bolster the cybersecurity of U.S. military hardware. The Government Accountability Office has called for a redoubling of these efforts due to continuing institutional gaps.<sup>208</sup> Yet Russian forces, facing many of the same U.S. systems on the Ukrainian battlefield, have seemingly

failed to compromise them in significant ways. Washington should carefully review its intelligence, and press Kyiv for help, to validate its prior assumptions of how adversaries will use cyber operations against U.S. systems in combat. Realistic assessments help to avoid overinvestment in less important areas, freeing up scarce resources for higher priorities. Cyber policymakers must differentiate between possible worst-case scenarios (positing extreme danger) and more likely cyber events (which may not cause lasting strategic damage).

**Taiwan.** Different countries should draw different cyber lessons from the Russia-Ukraine war based on their particular military situations. Taiwan, for example, might use Ukraine's experience to better anticipate and defend against Chinese cyber operations during a potential full-scale invasion. Taiwan's plans should, of course, be rooted firmly in its own context. This means carefully analyzing China's cyber and kinetic forces, Taiwanese network architecture and security, possible third-party contributions, and the political goals likely to shape each actor's cyber and overall military strategy. But these factors are not easy to judge, leading to some inevitable reliance on assumptions. The war in Ukraine offers a useful reference point for examining and refining these assumptions. Taiwanese cyber analysts and planners should make comparisons, as well as contrasts, between the Russia-Ukraine war and a possible China-Taiwan war.

To begin with, Russia's inept military and political institutions have demonstrated that effective wartime cyber operations depend on sound decisionmaking and coordination processes. It is noteworthy, then, that Chinese President Xi Jinping has gradually eliminated rival factions and eroded meritocracy at the top levels of Chinese leadership. Are Xi and his yes-men likely to repeat Putin's mistake of failing to rely on objective intelligence—including cyber intelligence—to inform military plans? Or have Xi's efforts to professionalize the military and improve joint warfighting prepared China to make better use of cyber operations?

Russian cyber capacity constraints also invite a reexamination of China's posture. On the one hand, Beijing probably possesses a larger military cyber force than Moscow.<sup>209</sup> On the other hand, China has very rarely attempted any cyber fires, whereas Russia had already carried out many previous destructive attacks. Would China execute an even bigger and more effective cyber salvo at the outset of a Taiwan invasion, or would it bungle the opener due to inexperience? And what happens after that? Many observers expect a Chinese invasion to lead to a protracted military struggle. Would Chinese cyber forces demonstrate greater regenerative capacity than Russia, or would they likewise become less militarily relevant over time?

Finally, Taiwan's cyber architecture and defenses should be considered in light of the Ukrainian experience. Taiwan has greater technical prowess than Ukraine, so would its military and civilian communications infrastructure prove even more resilient? Or does Taiwan's island geography mean fewer, more vulnerable choke points—with the risks potentially magnified by a higher overall dependence on digital technology? International cyber

assistance, so critical to Ukraine, may be Taiwan's biggest question mark. Western technology companies have had powerful political, reputational, and commercial motivations to support Ukraine.<sup>210</sup> But unlike Ukraine, Taiwan lacks a clearcut claim of sovereignty. And compared to Russia, China has much greater economic heft and global technological integration. Would Western companies be just as eager to help Taiwan? If so, would they be physically able to do so without overland access?

Posing these questions is easier than answering them. But they suggest some ways that other countries can look for cyber lessons in the Russia-Ukraine war without losing sight of their own distinct circumstances.

## Conclusion

Russia's cyber operations in Ukraine have apparently not had much military impact. This was probably for a multitude of reasons: Russia's offensive limitations, as well as the defensive efforts of Ukraine and its partners; the particular context of this war, as well as structural features of cyberspace and warfare generally. The Russia-Ukraine war offers an important case study of cyber operations as a wartime military instrument. Yet it is neither the first nor the only such case study. Other militaries have previously used cyber operations, in war or combat situations, with varied outcomes. Militaries with high capability, professionalism, and readiness in both cyber and kinetic disciplines—such as the United States and Israel—have leveraged cyber intelligence collection and fires to enable strikes on high-value targets, for example.

But even top-tier militaries seem to have the greatest cyber successes in tightly circumscribed contexts. Former U.S. secretary of defense Ashton Carter, for example, wrote that he was “largely disappointed in Cyber Command's effectiveness against [the self-proclaimed Islamic State]”—arguably the largest and most intense U.S. military campaign since the maturation of American offensive cyber capabilities. According to Carter, U.S. Cyber Command “never really produced any effective cyber weapons or techniques” in the campaign.<sup>211</sup>

Russia's invasion of Ukraine is an even larger and more ambitious military endeavor than the U.S. campaign against the Islamic State, and it seems to reaffirm an emerging truth of wartime cyber operations: modern wars will always feature cyber operations, but cyber operations won't always be important to these wars. Rather, the scale of war appears inversely correlated with the strategic impact of cyber operations. If this correlation holds, cyberspace should probably not be seen as a “fifth domain” of warfare equivalent in stature to land, sea, air, and space.<sup>212</sup>



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## Notes

- 1 For the purposes of this paper, “cyber operations” refers to the hacking of computers and digital systems, primarily by remote means (over the internet) but also when facilitated by human agents. Related concepts—namely electronic warfare, signals intelligence, and influence operations—are not a primary focus. While these related ideas are intertwined with cyber operations in Russian doctrine and can be blended, this paper cannot consider them all in depth. The paper primarily focuses on cyber operations directed or orchestrated by the Russian state—whether ultimately carried out by military members, intelligence officers, criminals, or others. It does not consider truly independent pro-Russian hacktivism (to the extent such a thing exists). Nor does it evaluate Russian cyber operations conducted against non-Ukrainian targets, though many of these (such as intelligence gathering and operational preparation in NATO country networks, or online suppression of Russia’s own citizens) are connected to the war. Finally, offensive cyber operations by pro-Ukraine actors, including the United States and NATO, are also beyond the scope of this paper.
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- Mandiant data on the number of attacks and malware variants come from Gabby Roncone’s and John Wolfram’s presentation at CYBERWARCON on November 10, 2022, as documented in Dan Black, Twitter post, November 10, 2022, 11:22 a.m., <https://twitter.com/DanWBlack/status/1590741781771354112>; and Andy Greenberg, “Russia’s New Cyberwarfare in Ukraine Is Fast, Dirty, and Relentless,” *Wired*, November 10, 2022, <https://www.wired.com/story/russia-ukraine-cyberattacks-mandiant/>. Mandiant’s original data were broken down by month. To render these comparable to Microsoft and CyberPeace Institute data, Mandiant numbers here have been converted to weekly averages, which were rounded in cases when a month’s beginning/end did not land neatly on a week’s beginning/end.
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