Exploring Splashtop RMM and Relays

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When looking for suspicious network connectivity, it's important to understand what other services might be running on the destination IP. It could be a harmless Python server with an open directory hosting files but additional analysis revealed it's running Empire at the same time. That open directory may not seem so benign now.



Now what about less suspicious indicators like a residential IP hosting Plex, Grafana, and SSH for one of those servers because why not? In some cases, this could be a simple instance of UPnP forwarding ports on the user's behalf so they don't have to manually port forward products they want accessible outside of their home. With remote access services open to the internet though, this creates unwanted attention towards your network. It'll most likely be benign scanners but of

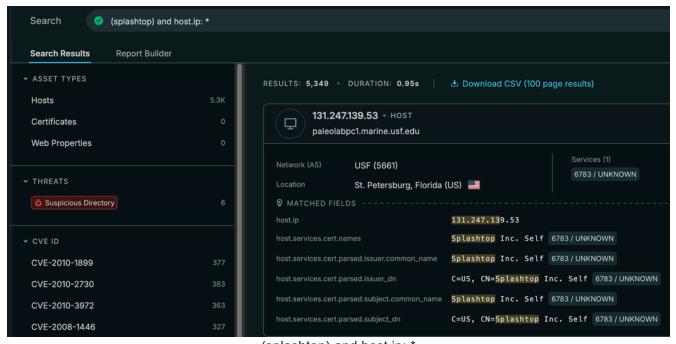
course the internet isn't all safe. It can also attract scanners attempting to exploit vulnerable services or brute force login prompts with default configurations. See Zensec's latest <u>report</u> on Medusa/DragonForce abusing RMM tools.

In any case, I wanted to explore RMM tools since leaving remote access ports open to the internet poses some serious risks of unwanted users gaining access to not just the network but remote management of desktops/laptops. One of those risks is exemplified in an earlier <u>post</u> showing how an exposed Docker API port can result in crypto miners and botnet activity.

Looking back at some intel reporting, one RMM tool I didn't know much about was Splashtop. It has been used by Medusa Group, APT44, and Scattered Spider so it has a notorious history of being used for nefarious activities. In the case of APT44:

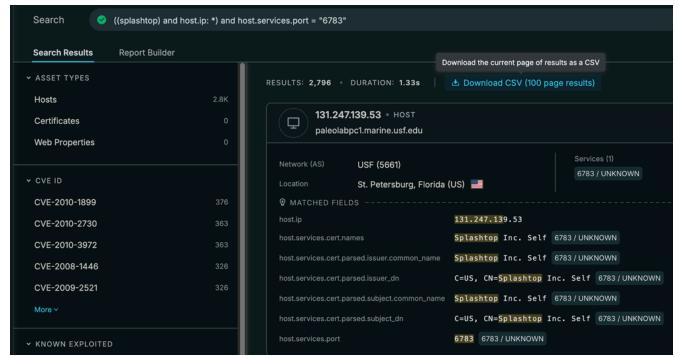
The use of RMM software allowed the threat actor to retain critical C2 functions while masquerading as a legitimate utility, which made it less likely to be detected than a remote access trojan (RAT).

Not knowing much about the tool beforehand besides it being for remote management, I did a simple keyword search in Censys to uncover any hosts exposing a Splashtop connection.



(splashtop) and host.ip: *

There are over 5,000 results and surely not *all* of them are Splashtop services. Right? Looking at the ports list, the most common is 6783 / UNKNOWN with 443 / HTTP in close second. Yes 443 is HTTPS but Censys protocol labels don't separate HTTP from HTTPS. Since 6783 isn't tied to any protocol, it most likely isn't related to a login portal.



((splashtop) and host.ip: *) and host.services.port = "6783"

Looking at any host matching that query, the certificate name seems very common. So common in fact that I generated a report to group all events by host.services.cert.names and found the assumption to be true.

- 99% of hosts have a cert name "Splashtop Inc. Self CA"
- 0.5% have "SRS"
- 0.07% have "*.relay.splashtop.com"

This still doesn't explain "what" port 6783 is though. Time to find some documentation.

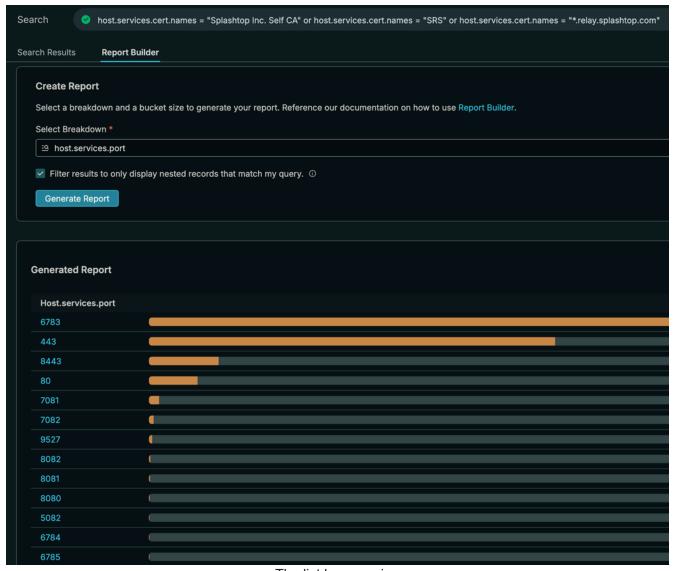
- https://support-splashtopbusiness.splashtop.com/hc/en-us/articles/360038221472-Enabling-Direct-connection-Local-Connections
- https://support-splashtoponprem.splashtop.com/hc/en-us/articles/900000397406-Splashtop-Streamer-settings

Splashtop remote connections can be local (peer to peer) or remote through Splashtop relay servers. Local connections, by default, use port TCP 6783.

That guide answers a few questions:

- This documentation deals with Splashtop Streamer. "Install the Splashtop Streamer on any Windows, Mac, or Linux computers that you want to remotely access, view, and control from another device using the Splashtop app."
- Splashtop remote connections are handled by Splashtop relay servers.
- The default (although configurable) port is 6783.

- The other two SSL certificate names make sense. SRS is most likely short for Splashtop Relay Service and they also use wildcard relay certs.
- The default port isn't a specific filter anymore after doing the inverse of combining the three certificate names and pivoting on port.



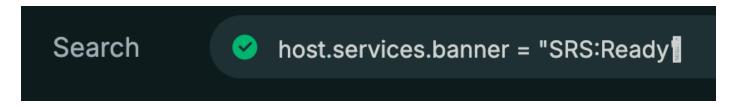
The list keeps going

Banner Hash & Port

The first query really only covered any service on port 6783 and had the keyword Splashtop. That's not very specific and with thousands of results, it's prone to false positives.

I decided to pivot on another common value but included the port again to add some level of confidence. Even though the port can be changed, there are plenty of results to help find more commonalities across a host running Splashtop Streamer. That common value is the banner header for each response: SRS:Ready\u0000

The last few characters represent null value. Even though in search it just appends a blank space, it's not very user friendly to type in and can also be easy to forget.



Instead, I opted to use the banner hash of that value.



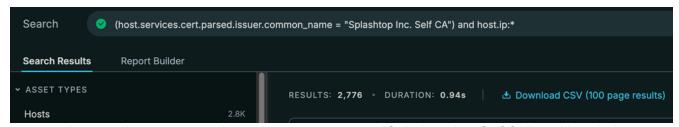
host.services.port:6783host.services.banner_hash_sha256 = "5df2006c56654452aa889b55bb2b002c5326352c5d619cab3b05485a1eaef41e" and host.services.port:6783

With over 12k results, this query was not much better but it could possibly be used in conjunction with another query in the future.

SSL

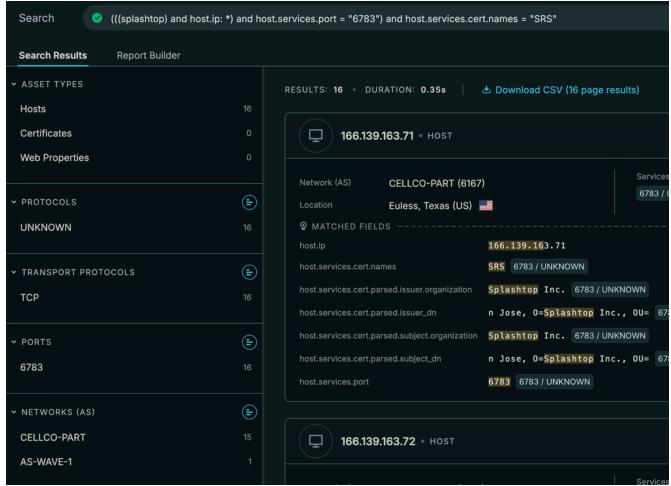
Next is to focus on SSL content. From the first query, there were 3 common certificate names shared amongst these results.

The first being the most common certificate name "Splashtop Inc. Self CA". Based on a majority of operating systems and other services being related to desktops, this is a self-signed certificate by Splashtop for the Streamer software.



(host.services.cert.parsed.issuer.common_name = "Splashtop Inc. Self CA") and host.ip:*

This second certificate is a bit more interesting. I included more in the screenshot because what stood out to me is there are only two ASNs. All but one are tied to CELLCO-PART which operates as Verizon Business. Even when I removed the port number from the filter, the results stayed the same.



(((splashtop) and host.ip: *) and host.services.port = "6783") and host.services.cert.names = "SRS"

Cellco Partnership

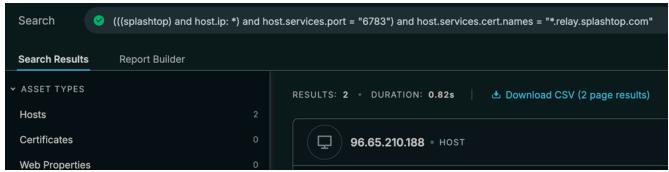


The certificate also has "Android" as the Organizational Unit which indicates these are for mobile systems. My guess here based on some more documentation is the Android signature is used for the Android Remote Control service for Splashtop Enterprise and Remote Support.

- https://www.splashtop.com/blog/remote-access-view-control-android-phones-tablets
- https://www.splashtop.com/solutions/remote-desktop/android

SRS is most likely the mobile Splashtop Relay Service which leads to the next question. Why is there another certificate called "*.relay.splashtop.com"?

The last certificate only has two results. Knowing that port 6783 is default and enough documentation has showed me that other services use different ports, I removed it and the data became a lot more interesting.



(((splashtop) and host.ip:) and host.services.port = "6783") and host.services.cert.names = ".relay.splashtop.com"

Most of the results here are on 443.



((splashtop) and host.ip:) and host.services.cert.names = ".relay.splashtop.com"

Looking for <u>more information</u> on relay servers, this certificate seems to be used for the wider range of data relays while the previous cert focused just on mobile relay connectivity. So all hosts in this guery operate as relay servers.

Allowing Communication with Splashtop Servers

If firewall restrictions are affecting Splashtop, and your firewall supports domain-based rules, you can allow the following domains to restore connectivity:

Service Region	Domains	Purpose
AII	*.api.splashtop.com	API and session services
All	*.relay.splashtop.com	Data relay
All	update.splashtop.com update-g3.splashtop.com	Streamer and app auto-updates
EU	*.api.splashtop.eu	API and session services
ос	*.api.splashtop.nr	API and session services

The asterisk (*) represents a wildcard — it covers all subdomains under the root domain.

How to find your Splashtop service region &

Cleaning Up

I just showed a bunch of queries so I'll do my best to organize them in a way that can be used for tagging. If you weren't aware, the new Censys Platform includes Collections which allow you to store queries in the platform and monitor them over time.

Splashtop Streamer

This query provides a good list of hosts using the identified Splashtop Streamer certificate with the hash of the banner response SRS:Ready\u00000. It doesn't include the default port since that was proven to not be the case for every host. At the time of writing, there are 2,610 active hosts. The host.ip:* option at the end isn't required. I just like to include it to look for only hosts and not web properties.

Splashtop Streamer Query

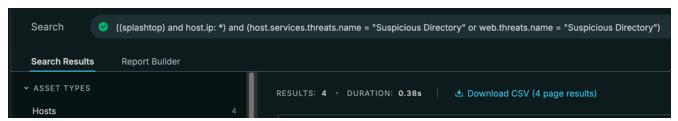
Splashtop Relay

The certificates seemed to be the more important assets when looking at relays. I included both the mobile and general data relays into one since they both play a similar role. The splashtop keyword at the end helps reduce the false positive rate since I noticed unrelated services also having a certificate name SRS.

Splashtop Relay Query

The Malware

From the first Splashtop query, you may have noticed a "Suspicious Directory" threat label. If not, surprise! Suspicious directories are open directories but hosting possibly malicious files. In this query, I'm just filtering on anything with the Suspicious Directory threat name.

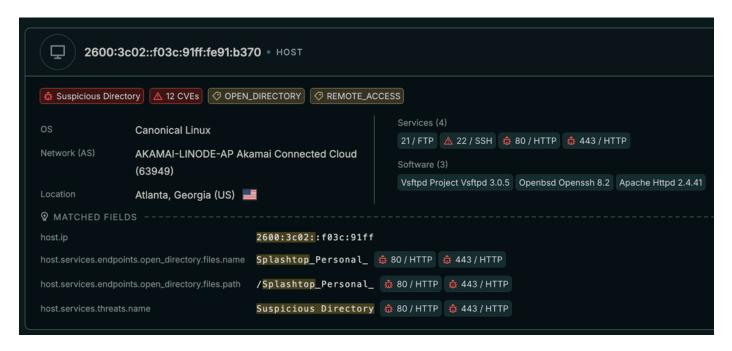


((splashtop) and host.ip: *) and (host.services.threats.name = "Suspicious Directory" or web.threats.name = "Suspicious Directory")

From the results, none of the hosts are actually running Splashtop but they are hosting files where the filename *contains* Splashtop, among other things.



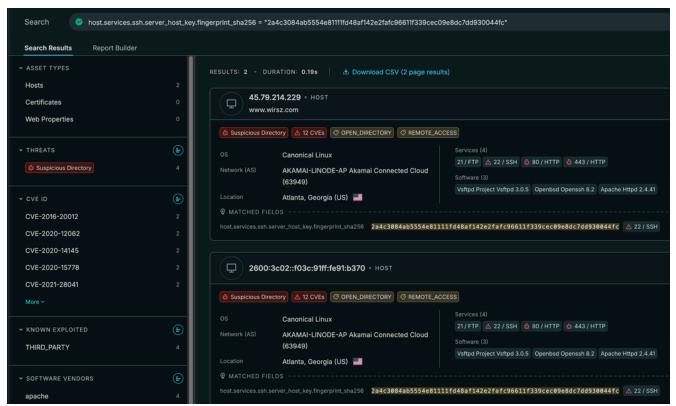
With 4 hosts, I'll pick one that really stands out.



IPv6, FTP, SSH, and HTTP. Not weird at all.

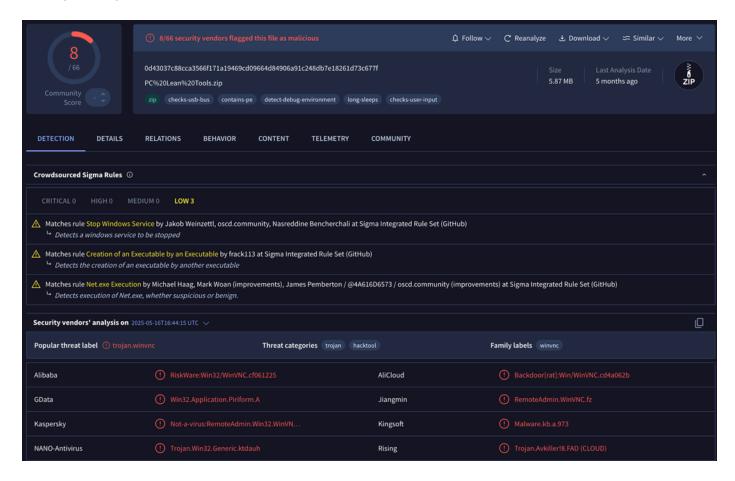
To see just how suspicious this IP is, I wanted to query it in VirusTotal but IPv6 isn't really something we can query, so what's next?

SSH key pivot! This revealed the IPv4 equivalent host.



host.services.ssh.server_host_key.fingerprint_sha256 = "2a4c3084ab5554e81111fd48af142e2fafc96611f339cec09e8dc7dd930044fc"

Looking for some files in this directory on VirusTotal, a ZIP file actually contains some WinVNC malware. Other files not found on VirusTotal but present inside the open directory were other remote access tools like TeamViewer, AnyDesk, Remote Assistant Setup, Splashtop Streamer, and Splashtop Personal.



To reiterate two key points at the beginning:

- Medusa installed AnyDesk after exploiting a SimpleHelp vulnerability.
- From the APT44 report:

The use of RMM software allowed the threat actor to retain critical C2 functions while masquerading as a legitimate utility, which made it less likely to be detected than a remote access trojan (RAT).

RMM tools left open to the public aren't only susceptible to exploitation and remote access from unwanted users. They are also used as a persistence mechanism to maintain access after getting into an environment which can be gleamed from the VirusTotal screenshot above.

Conclusion

This post shows just how prevalent RMM tooling is for threat actors and how important it is to secure your devices at home. Just like how you can check HavelBeenPwned for your email address in data breaches, I'd recommend querying a service like Censys or Shodan to figure out if

there are any public services being hosted on your WAN. If you're unsure what that IP might be, you can visit https://www.whatsmyip.org/ or if the CLI is more your speed, <a href="curlip:curli

References

- https://www.microsoft.com/en-us/security/blog/2025/02/12/the-badpilot-campaign-seashellblizzard-subgroup-conducts-multiyear-global-access-operation/
- https://attack.mitre.org/groups/G1051/
- https://www.cisa.gov/news-events/cybersecurity-advisories/aa23-320a

Hunting for EDR-Freeze

EDR bypassing has become a technique of choice for threat actors and has enabled a market of tools being sold on cybercrime forums: * Unit42 uncovered a variant of EDRSandBlast being sold on XSS and Exploit. * CheckPoint Research uncovered the use of a vulnerable driver, Truesight.sys, which evaded the Microsoft

Homelabs Don't End, They Improve

There's a never ending list of homelab projects, ways to build one, hardware requirements, goals for running one, single server or 24U rack, the list goes on. I started my journey long ago when I thought VirtualBox and an external HDD was all I needed. Fast forward to

LNK Stomping

This PoC provided by Elastic is about LNK Stomping. Currently Microsoft has not provided a CVE for this method; however, they did release CVE-2024-38212, a MotW bypass vulnerability, but only included SmartScreen, not Smart App Control (SAC). As this testing is done on Windows 10 with build number 19045, I

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